

POLARIS *TECHNICAL SERVICE BULLETIN*

Date: January 15, 2013

GEM

Bulletin Number: L-13-02

Model Year(s): 1998 - 2009

☒ **Safety Bulletin**

☐ Service Bulletin

☐ Service Alert Fax

☐ Production Update Kit

Distribution: ☐ Owner / Principle ☐ Service Manager ☐ Sales Manager ☐ Parts Manager ☐ Technicians

This Service Bulletin is located at www.polarisdealers.com

-Confidential and Proprietary-

Subject: Parking Brake Lever Assembly Replacement

Purpose:

Polaris Industries has determined that the ratcheting lock mechanism used in the parking brake lever assembly, part number 1911838, can prematurely wear and become mis-aligned when pulled to the side during operator engagement. If the lock mechanism becomes mis-aligned during engagement, the parking brake handle may not stay engaged which may cause unintended vehicle movement which may cause property damage, severe injury or death.

Polaris Industries is conducting a Safety Bulletin to replace the parking brake lever assembly, part number 1911838. The parking brake lever assembly was the service replacement part used on all 1998-2009 GEM models. A complete list of models that could have been repaired with the 1911838 parking brake lever assembly can be found on pages 2 and 3 of this Safety Bulletin.

NOTE: This Safety Bulletin only affects 1998 - 2009 GEM vehicles that have had the parking brake lever assembly replaced with part number: 1911838.

A repair kit has been developed to replace the 1911838 parking brake lever assembly. The repair kit part number is 2205110. The repair kit contains the parts required to replace the parking brake lever assembly and repair instructions. Polaris believes the repair kit will be available for dealers to order on February 4, 2013.

CUSTOMER NOTIFICATION:

Please review your sales records and service department repair orders to determine if your dealership installed the parking brake lever assembly, part number: 1911838 on an affected model. Dealers are required to notify owners of affected models, and make arrangements to perform this repair. To view a list of your dealership's affected units, utilize Service Bulletin lookup located at: <https://www.polarisdealers.com/servwarr/SrvBulletins.asp>

PARTS IN DEALER INVENTORY:

All parking brake lever assembly kits, part number 1911838, that are in your inventory must be removed from stock immediately and returned to Polaris. Please use the following process for filing a PARTS STOCK (PS) warranty claim:

- STEP 1: Start a new **Parts Stock** warranty claim.
- STEP 2: Use warranty fail code: **124 / 191 / 107**
- STEP 3: Use part number **1911838** as the primary fail part.
- STEP 4: In the **CONCERN** field enter: "**L-13-02 Safety Bulletin**".
- STEP 5: In the **CAUSE** field enter: "**Parking Brake Lever**".
- STEP 6: In the **CORRECTION** field enter: "**Parts Stock**".
- STEP 7: Save and submit the claim to Polaris.
- STEP 8: Return parts to Polaris.

Affected Models:

Model Year	Models	Model Numbers	Vehicle Identification Number Range
1998	ALL	L99AA244X L99AG274X	<p>Reference Unit Inquiry on the dealer website or the Service Bulletin list on the STOP site to lookup affected GEM models.</p> <p>NOTE: This Safety Bulletin only affects 1998 - 2009 GEM vehicles that have had the parking brake lever assembly replaced with part number: 1911838.</p>
1999	ALL	L99AA244X L99AA274X L99AF244X L99AF274X L99AF474X L99AG244X L99AG274X L99AG276X L99AG279X L99AG474X L99AG485X L99AJ274X L99AK274X L99AR244X L99AR274X L99AR474X L99AR475X	
2000	ALL	L00AA244X L00AG274X L00AG279X L00AG474X L00AG475X L00AG479X L00AJ274X L00AJ279X L00AJ27FX L00AK274X L00AK279X L00AR274X L00AR474X L01AK274X L99AG274X	
2001	ALL	L00AG274X L00AG474X L01AF474X L01AG244X L01AG274X L01AG474X L01AG476X L01AJ274X L01AK274X L01AR274X L02AG274X L02AG474X L02AK274X L07AJ274X L99AG274X	
2002	ALL	L01AG274X L01AG474X L02AG272X L02AG274X L02AG447X L02AG464X L02AG474X L02AJ274X L02AK272X L02AK274X L02AK279X	

Model Year	Models	Model Numbers	Vehicle Identification Number Range
		L03AG274X L03AG474X L03AK274X	<p>Reference Unit Inquiry on the dealer website or the Service Bulletin list on the STOP site to lookup affected GEM models.</p> <p>NOTE: This Safety Bulletin only affects 1998 - 2009 GEM vehicles that have had the parking brake lever assembly replaced with part number: 1911838.</p>
2003	ALL	L03AG274X L03AG474X L03AJ274X L03AK274X	
2004	ALL	L03AK274X L04AG274X L04AG474X L04AJ274X L04AK274X	
2005	ALL	L05AG274X L05AG474X L05AJ274X L05AK274X	
2006	ALL	L06AG274X L06AG474X L06AG674X L06AJ274X L06AK274X	
2007	ALL	L06AK274X L07AG274X L07AG474X L07AG674X L07AJ274X L07AK274X	
2008	ALL	L08AG274X L08AG474X L08AG674X L08AJ274X L08AK274X	
2009	ALL	L09AG274X L09AG474X L09AG674X L09AJ274X L09AK274X L09GPGA4X L09GPHA4X L09GRGA4X L09GRHA4X L09GSHA4X L09GTGA4X L09GTHA4X L09GUGA4X L09GUHA4X L09GVHA4X L09GXHA4X	

L-13-02 (1998 - 2009 GEM Models) Parts Information:

SERVICE BULLETIN #	L-13-02
PART NUMBER/QTY./ DESCRIPTION	2205110 - (QTY.1) – Parking Brake Repair Kit 7170107 (QTY.1) – Bulletin Completion Decal
PARTS AVAILABILITY	Dealers can place orders for repair kits on February 4, 2013.
DIRECT-SHIP FROM POLARIS?	NO
TO BE ORDERED BY DEALER?	YES

Parts Return or Disposal Information:

Dealers & Distributors: Under no circumstances shall the part removed in this repair be re-used, sold, or re-purposed for another application. It is your dealership / distributorship's responsibility to make sure every part replaced is taken out of circulation and disposed of properly.

For North American Dealers: Once the warranty claim for each unit has processed, please review the "Check Returned Parts List" on your dealer website to determine whether or not Polaris has asked for the part(s) to be returned. If the part(s) were not identified as needing to be returned to Polaris, please dispose of the part(s) properly.

Warranty Claim Information:

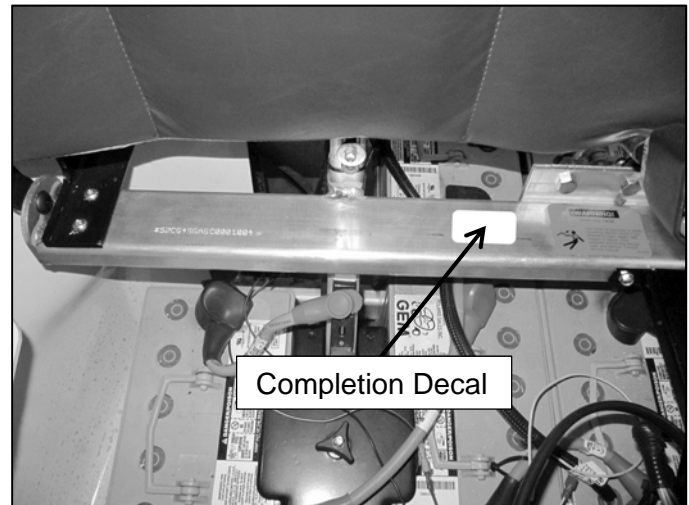
A single group claim may be submitted listing the complete (17 digit) Vehicle Identification Number for machines with the same model number. File claim type SB (Service Bulletin). **DO NOT PUT MORE THAN ONE MODEL NUMBER ON A CLAIM.**

L-13-02 (1998 - 2009 GEM Models) Warranty Claim Information:

SERVICE BULLETIN #	L-13-02
CLAIM TYPE	SB (Service Bulletin)
LABOR ALLOWANCE	.5 Hours (30 Minutes)
CLAIM PART NUMBERS	N/A - Auto Process Bulletin

Bulletin Completion Decal:

A Service Bulletin Completion Decal must be completed for this bulletin repair. Place the decal on the bench seat support member as shown. If you require more decals, order them through normal Polaris parts ordering channels.



Sincerely,

Bridget McLennan
Technical Service, Warranty and Service Publications Manager