

December 14, 2013

Re: TYC# 11-6467/8-00 2012-13 Toyota Prius V Tail Lamp Recall

Dear Purchasing Manager,

On 12/6/13, we issued a memo notifying you to suspend all sales of this lamp and return all inventory to us. The problem has been identified as a programming issue on the LED circuit board which switched the tail and stop functions. This is affecting all lamps with production date (LOT#) 5/9/13 and 11/7/13. As such, they have been deemed noncompliant.

TYC #	Partlink #	UPC Code	Description
11-6467-00	TO2801186	762405-66043-1	12-13 TY PRUS-V T.L RH
11-6468-00	TO2800186	762405-66044-8	12-13 TY PRUS-V T.L LH

Please contact all your customers (body shops, repair shops, on-line customers, end-users, etc) who may have purchased and installed this lamp and arrange for a replacement.

Replacement lamps will be available on Monday December 16, 2013.

To request for replacement lamps please contact jonathan@genera.com and we will ship them out within 24 hours (include contact info, part number, quantity and shipment location). Please obtain the replacement part PRIOR to arranging the removal/reinstallation of the owner's vehicle as rental fees will not be honored.

In addition, body shops and repair shops will be given a compensation amount of \$110 for removal and reinstallation of each TYC tail lamp (based on 0.3 hours per lamp @ \$45 hour average labor rate plus two hours of administrative time). Body/Repair shops can obtain this compensation directly through you, the distributor, and Genera shall provide reimbursement upon receiving documentation.

Please note the required documentation needed for compensation:

- Initial repair bill from first installation
- Invoice from distributor to body / repair shop listing the TYC part
- Final repair bill (detailed, line by line) for replacement installation

For compensation requests or any other additional assistance or information, please contact our Lighting Specialist: jonathan@genera.com.

We apologize for any inconvenience that this may have caused. We sincerely thank you for your continuous support of TYC products.

Sincerely,
Genera Management Team