INTERACTIVE NETWORK

Next Unread Message

Sent on	07 27 2013 Expires on 08 09 2013
From	Acura Parts, Service & Technical Division, Campaign Administration
Subject	Accessory Recall: 2014 MDX Trailer Hitch Harness

DATE: July 27, 2013

TO: All Acura Sales, Service & Parts Managers and Personnel FROM: Acura Parts, Service & Technical Division, Campaign Administration

RE: Accessory Recall: 2014 MDX Trailer Hitch Harness

On July 12, 2013, Acura notified dealers of a **stop sale** order for all 2014 MDX Trailer Hitch Harness kits, and on July 19[,] 2013, Acura notified NHTSA of an accessory recall for the kits. Any new used units in dealer stock must be repaired per S/B 13-028: *Safety Recall: Accessory Trailer Harness Mislabeled* prior to sale. **Refer to VIN Inquiry status to determine** which units in your inventory may be affected.

Note: Vehicles with accessory trailer hitch harness kits installed should not be sold until the repair has been completed. Should an unrepaired vehicle cause any injury or damage because of the required recall repair, the dealership will be solely responsible to the damaged party, and will be required to defend and indemnify Acura for any resulting claims.

Basic Problem

Two wires on the accessory electric trailer brake controller subharness are mislabeled. If the electric trailer brake controller is connected to a trailer with electric brakes, the trailer's brakes may not work, or the brakes may be applied all the time.

The Repair

For vehicles with the subharness installed, the incorrect labels will be removed and the harness will be repaired; for vehicles with the subharness not installed, the labels will be removed and an updated version of the installation instructions will be provided to the client.

Vehicles that do not have accessory Trailer Hitch Harness kits installed do not require repair; please fill out and submit the attached <u>Campaign Status Change Request Form</u> to remove these vehicles from campaign eligibility.

Service Bulletin

In support of this recall, S/B 13-028 was posted to ISIS on July 27, 2013. It includes parts, tools, repair, and warranty information related to the campaign. Make sure that all steps in the bulletin are followed to ensure a successful repair.

Warranty and Repair Information

Warranty and repair information are detailed in S/B 13-028, which was posted to ISIS on July 27, 2013.

Client Notification

Acura expects to begin client notification in mid-August 2013.

As always, please be sure to check iN VIN status to determine if a particular vehicle is eligible for this recall.

Click <u>HERE</u> for the Q&A File in PDF format.

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