

Part 573 Safety Recall Report**13V-544****Manufacturer Name :** General Motors LLC**Submission Date :** OCT 27,2015**NHTSA Recall No. :** 13V-544**Manufacturer Recall No. :** 13365**Manufacturer Information :**

Manufacturer Name : General Motors LLC

Address : 30001 VAN DYKE

MAIL CODE 480-210-2V WARREN MI 48090

Company phone : 999

Population :

Number of potentially involved : 1,808

Estimated percentage with defect : 100

Vehicle Information :

Vehicle : 2013-2013 CHEVROLET EXPRESS

Vehicle Type : LOW VOLUME VEHICLES

Body Style :

Power Train : CNG/LPG

Descriptive Information : Certain 2013 Chevrolet Express CNG vehicles

Production Dates : OCT 10, 2012 - JUN 18, 2013

VIN (Vehicle Identification Number) Range

Begin : NR

End : NR

 Not sequential VINs

Vehicle : 2014-2014 CHEVROLET SILVERADO

Vehicle Type : LOW VOLUME VEHICLES

Body Style :

Power Train : CNG/LPG

Descriptive Information : Certain 2014 Chevrolet Silverado HD CNG vehicles

Production Dates : MAY 21, 2013 - SEP 23, 2013

VIN (Vehicle Identification Number) Range

Begin : NR

End : NR

 Not sequential VINs

Vehicle : 2013-2013 CHEVROLET SILVERADO

Vehicle Type : LOW VOLUME VEHICLES

Body Style :

Power Train : CNG/LPG

Descriptive Information : Certain 2013 Chevrolet Silverado HD CNG vehicles

Production Dates : AUG 21, 2012 - JUN 21, 2013

VIN (Vehicle Identification Number) Range

Begin : NR

End : NR

Not sequential VINs

Vehicle : 2014-2014 CHEVROLET EXPRESS

Vehicle Type : LOW VOLUME VEHICLES

Body Style :

Power Train : CNG/LPG

Descriptive Information : Certain 2014 Chevrolet Express CNG vehicles

Production Dates : JUN 24, 2013 - SEP 18, 2013

VIN (Vehicle Identification Number) Range

Begin : NR

End : NR

Not sequential VINs

Vehicle : 2014-2014 GMC SIERRA

Vehicle Type : LOW VOLUME VEHICLES

Body Style :

Power Train : CNG/LPG

Descriptive Information : Certain 2014 GMC Sierra HD CNG vehicles

Production Dates : JUN 18, 2013 - SEP 25, 2013

VIN (Vehicle Identification Number) Range

Begin : NR

End : NR

Not sequential VINs

Vehicle : 2013-2013 GMC SIERRA

Vehicle Type : LOW VOLUME VEHICLES

Body Style :

Power Train : CNG/LPG

Descriptive Information : Certain 2013 GMC Sierra HD CNG vehicles

Production Dates : AUG 09, 2012 - JUN 12, 2013

VIN (Vehicle Identification Number) Range

Begin : NR

End : NR

Not sequential VINs

Vehicle : 2013-2013 GMC SAVANA

Vehicle Type : LOW VOLUME VEHICLES

Body Style :

Power Train : CNG/LPG

Descriptive Information : Certain 2013 GMC Savana CNG vehicles

Production Dates : JAN 23, 2013 - JUN 03, 2013

VIN (Vehicle Identification Number) Range

Begin : NR

End : NR

Not sequential VINs

Description of Noncompliance :

Description of the Noncompliance : General Motors has decided that certain 2013 and 2014 model year Chevrolet Express, Chevrolet Silverado HD, and GMC Sierra HD compressed natural gas (CNG) vehicles and certain 2013 model year GMC Savana CNG vehicles fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 303, "Fuel System Integrity of Compressed Natural Gas Vehicles." The text of the fuel label that is installed on the inside of the fuel door is not to the specified size and may be less noticeable to the customer.

FMVSS 1 : 303 - Fuel system integrity - CNG

FMVSS 2 : NR

Description of the Safety Risk : ext that is not in conformance with the required labeling size could inhibit fuel tank inspection practices and safe refueling necessary to mitigate the risk of fire.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

Chronology :

On October 18, 2013, GM's CNG modification supplier brought the issue to the attention of the GM's alternate fuels group. The CNG-fuel-only label was being fitted for future product and was too large to fit on the fuel door. The supplier referenced FMVSS 303 to determine if GM could reduce the size of the label and found that the letters on the label were shorter than the required 4.76 mm height.

GM issued a stop delivery to dealers on October 29, 2013. The same day, GM's Executive Field Action Decision Committee decided to conduct a noncompliance recall.

On November 25, 2013, General Motors filed a petition for an exemption from the notice and remedy provisions of 49 U.S.C. chapter 301 because this noncompliance is inconsequential to motor vehicle safety. On October 19, 2015, NHTSA denied GM's petition.

Description of Remedy :

Description of Remedy Program : Dealers or customers are to remove the label on the inside of the fuel door and install two new labels that contain larger print (one of them, P/N 23240000, may have been previously sent). If the vehicle has label P/N 23240000, reinstallation is NOT required. Since a new label can be easily installed, and to reduce customer inconvenience, the label will be sent directly to owners of record along with

the installation instructions. Owners may install the labels themselves or, if they desire, they may take the labels to their dealer for installation at no charge.

Pursuant to 577.11(e), GM does not plan to provide notice about reimbursement to owners because owners would not be aware of the incorrect label.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : GM sent the dealer bulletin on November 12, 2013, and a revision will be sent on October 27, 2015, to update one of the label part numbers.

Planned Dealer Notification Date : NOV 12, 2013 - OCT 27, 2015

Planned Owner Notification Date : NR - NR

* NR - Not Reported