

January 17, 2014

Jennifer Timian
Chief, Recall Management Division
Office of Defect Investigations
National Highway Traffic Safety Administration (NSA-10)
1200 New Jersey Avenue, S.E.
Washington, D.C, 20950
Submitted via Email to rmd.odi@dot.gov

Subject: Recall Campaign SR14-02 (NHTSA RECALL #13V-650)
Windshield Wiper Motor
Supersedes report dated December 26, 2013

Dear Jennifer,
On behalf of Prevost, I want to inform you that we have determined that a safety-related defect exists in certain Prevost model vehicles. The details are provided in the pages that follow.

We will be assigning a recall number at the beginning of the New Year.

Owner notification letters will be sent no later than 60 days from the time **of the original notice.**

Please feel free to contact me if you have any questions.

Best regards,

A handwritten signature in black ink, appearing to read 'Tim LaFon', followed by a long, sweeping horizontal line that extends across the page.

Tim LaFon
Vice President, Regulatory Affairs
Volvo Group North America, LLC.
7900 National Service Rd.
Greensboro, NC 27409
Office: (336) 393-2233

Defect Report

Recall Campaign Number
Subject:

Prevost SR14-02
Windshield Wiper Motor

Manufacturer:

Prevost a division of Volvo Group Canada, Inc. ("Prevost")

Component Manufacturer:

JAKO Metallwarenfabrik GmbH
H-7100 Szekszárd
Damjanich u. 33/35
Hungary

Model of Windshield Wiper Motor: SWF403195

Models/ Model Years:

Certain vehicles produced between June 6 2011 and May 17, 2013 with a Model SWF403195 windshield wiper motor.

2012 & 2013 X3-45 VIP Motorhomes
2012, 2013, & 2014 X3-45 Coaches
2012, 2013, & 2014 H3-41 Coaches
2012, 2013, & 2014 H3-45 Coaches
2012 & 2013 H3 VIP Motorhomes
2012 & 2013 XL2-45 Entertainers

The selection of vehicles was based on deliver dates of the suspect material.

Recall Population:

The total number of vehicles affected by the recall that were imported in the United States is six hundred eighty-two (682). The percentage of the population containing the defect is unknown.

Description of the Defect

The windshield wiper motor is not suited for the vehicle application; therefore, the windshield wiper motor's housing may crack and result in premature failure of the windshield wiper motor. This failure can result in loss of the windshield wipers. If this occurs, visibility may be reduced and a crash may occur.

Chronology:

- 11/27/13 NHTSA's Early Warning Reporting Division contacts Prevost regarding field reports on wiper motors.
- 11/27/13 Prevost contacts Volvo Group North America Regulatory Affairs department.
- 11/28/13 Volvo Group North America Regulatory Affairs opens investigation.
- 12/18/13 Volvo Group North America Regulatory Affairs meets with NHTSA and shares findings.
- 12/19/13 Product Safety Committee meets and determines that a safety-related defect exists.
- 12/26/13 Safety –related defect report submitted to NHTSA.
- 1/17/14 Clarification of Safety Defect Description**

To date, there is one field report. The field report was received in the 3rd qtr 2013. There have been no reports of crashes/ vehicle accidents.

Description of the Remedy

Prevost will contact the owners of the affected vehicles and inspect and replace windshield wiper motor if a model SWF403195 is found.

Reimbursement for cost incurred by the owner for “prenotification remedies” will be addressed on a case-by-case basis according to the Volvo Trucks “General Plan for Reimbursement of Pre-notification Remedies” which was published October 28, 2013.

Recall Communications

Owner notification will occur within 60 days of this notice. An advanced copy of the owner notification letter will be submitted for review and approval prior to release.