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By Recall Management division at 3:32 pm, Dec 17, 2013

Safety Defect and Noncompliance Report Guide for Vehicles

Part 573 Defect and Noncompliance Report

Date: December 6, 2013

This report serves as CJAY TRAILERS Inc.'s notification to the U.S. Department of Transportation, National Highway Traffic Safety Administration that a defect related to motor vehicle safety exists in certain CJAY brand trailers. CJAY TRAILERS Inc. has decided that this defect existed in these vehicles on December 3, 2013.

1. Manufacturer, Designated Agent and other Chain of Distribution Information

Manufacturer's corporate name: CJay Trailers Inc.

Vehicle brand or trademark name owner: CJay Trailers

Designated Agent: Brad Harvey

If this notification concerns a defective or noncompliant component that the above identified manufacturer did not manufacture, identify that component and provide the name, address, and phone number of the manufacturer of the component:

Fastec Industrial
A division of Wesco Distribution
2219 Eddie Williams RD
Johnson City, TN 37601
Phone: 1-800-837-2505

Name, address, email and phone and fax numbers for the person(s) to whom inquiries about this report should be directed:

Brad Harvey
250 Thatcher Drive East, P/O Box 938
Moose Jaw, SK
S6H4P6
Phone: 1-306-694-0445
Fax: 1-306-694-0446

Manufacture's assigned campaign number: R-12-2013

2. Identification of the Recall Population and Its Size

Make: CJay
Model: CJ510
Model Years: 2007, 2008, 2009, 2010, 2011, 2012, 2013
Inclusive Dates of Manufacture: Jan.1, 2006 – September 2013
Total: 37

Make: CJay
Model: CJ610
Model Years: 2006, 2007, 2008, 2009, 2010, 2011, 2012, 2013
Inclusive Dates of Manufacture: Jan.1, 2006 – September 2013
Total: 121

Make: CJay
Model: CJ612
Model Years: 2006, 2007, 2008, 2009, 2010, 2011, 2012, 2013
Inclusive Dates of Manufacture: Jan.1, 2006 – September 2013
Total: 276

Make: CJay
Model: CJ714
Model Years: 2006, 2007, 2008, 2009, 2010, 2011, 2012, 2013
Inclusive Dates of Manufacture: Jan.1, 2006 – September 2013
Total: 471

Make: CJay
Model: CJ716
Model Years: 2006, 2007, 2008, 2009, 2010, 2011, 2012, 2013
Inclusive Dates of Manufacture: Jan.1, 2006 – September 2013
Total: 232

Make: CJay
Model: CJ814
Model Years: 2006, 2007, 2008, 2009, 2010, 2011, 2012, 2013
Inclusive Dates of Manufacture: Jan.1, 2006 – September 2013
Total: 57

Make: CJay
Model: CJ816
Model Years: 2006, 2007, 2008, 2009, 2010, 2011, 2012, 2013
Inclusive Dates of Manufacture: Jan.1, 2006 – September 2013
Total: 150

Make: CJay
Model: CJ815
Model Years: 2008, 2009, 2010, 2011, 2012, 2013
Inclusive Dates of Manufacture: Jan.1, 2008 – September 2013
Total: 49

Make: CJay
Model: CJ820
Model Years: 2006, 2007, 2008, 2009, 2010, 2011, 2012, 2013
Inclusive Dates of Manufacture: Jan.1, 2006 – September 2013
Total: 300

Make: CJay
Model: CJ823
Model Years: 2006, 2007, 2008, 2009, 2010, 2011, 2012, 2013
Inclusive Dates of Manufacture: Jan.1, 2006 – September 2013
Total: 270

Make: CJay
Model: CJ824
Model Years: 2006, 2007, 2008, 2009, 2010, 2011, 2012, 2013
Inclusive Dates of Manufacture: Jan.1, 2006 – September 2013
Total: 168

Make: CJay
Model: FX9-620 Combo
Model Years: 2010, 2011, 2012, 2013
Inclusive Dates of Manufacture: Jan.1, 2010 – September 2013
Total: 96

Make: CJay
Model: CJ830
Model Years: 2009, 2010, 2011, 2012, 2013
Inclusive Dates of Manufacture: Jan.1, 2009 – September 2013
Total: 34

Grand total of vehicles: 2261 built from January 1, 2006 – December 1, 2013

The percentage of the recall population you estimate actually contain the defect: 100%

Identify and describe how the recall population was determined (e.g on what basis the recalled models were selected and how the inclusive dates of manufacture were determined):

We received a letter from US Department of Transportation NHTSA on December 3, 2013 advising us of the recall of FIC latches. Subsequently, we received a letter from Fastec Industrial advising of the recall and from Eagan Manufacturing, our door manufacturer on or about December 4, 2013.

Describe how the recall population is different from any similar vehicles not subject to this notification:

We have determined that all of the trailers we manufactured from January 1, 2006 – December 1, 2013 are within the perimeters of the recall.

3. Description of the Defect and Chronology of Events

Describe the defect, including a summary and detailed description of the nature and physical location (if appropriate) of the defect. Graphic aids should be provided where necessary.

'Under normal use and operation, the key to the deadbolt lock can only be removed in the 12 o'clock (neutral) and 3 o'clock (unlocked) position. In certain FIC locks made between January 1, 2006 and April

30, 2013, the key may be able to be removed from the deadbolt cylinder when the key is in the 9 o'clock position. This condition may cause the deadbolt to jam, which could prevent occupants inside the trailer from being able to unlock the door from the inside and exit the trailer through the door, potentially increasing the risk of injury.'

Describe the cause(s) of the defect

The cause of the defect is a faulty lock cylinder on the deadbolt assembly of the latch.

Describe the consequence(s) of the defect

If the key is removed in the 9 o'clock or locked position, it may cause the deadbolt to jam which may cause the occupants of the trailer to be unable to unlock the door from the inside and exit the trailer through that door.

Identify any warning(s) that may precede the defect or noncompliance condition

For defects, provide a dated, chronological summary of all the principle events that were basis for the determination that the defect is related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information such as numbers of crashes, injuries and fatalities.

December 3, 2013 – We (CJay Trailers) received a letter from Wesco Fastec Industrial stating that there is a defect in the deadbolt cylinder of certain FAC latches.

December 3, 2013 – we then referenced all the models of trailers manufactured during January 1, 2006 and April 30, 2013 to determine how many trailers are affected by this defect.

4. The Remedy Program and Its Schedule

Describe the program for remedying the defect or noncompliance, including the plan for reimbursing those owners and purchasers who may have incurred costs to remedy the defect or noncompliance before receiving the manufacture's notification concerning that defect or noncompliance. Also include, where applicable, details with dates concerning any production remedy that was conducted or will be conducted.

CJay Trailers Inc. will notify all dealers and customers via letter details on the recall of the defective lock cylinders on the deadbolt on the latches and provide details that Fastec has outlined for replacement of the defective cylinders.

Provide estimated dates for which owner and purchaser notifications will be issued and the estimated date(s) for completion of those notifications.

December 20, 2013

Provide the estimated date(s) on which dealer and distributor notifications will be issued and the estimated date(s) for completion of those notifications.

December 20, 2013

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

The lock is affected by this recall program if you can remove the key from the deadbolt cylinder in the 9 o'clock position after engaging the deadbolt. To determine if your lock's deadbolt operates properly you should cycle the deadbolt cylinder through all of its operating positions with the user keys. If you can remove the key in the 9 o'clock position while the deadbolt is engaged, your cylinders need to be replaced with a new set of cylinders as part of the recall program.

If your lock has one of the key codes listed in the recall letter, or if you can remove the key from the deadbolt cylinder in the 9 o'clock position after engaging the deadbolt, please contact **Fastec** for free replacement of the cylinders. Upon receipt of the replacement cylinders, please follow the included instructions on removing the existing cylinders and replacing the them with new cylinders. The replacement process is straightforward and takes only a few minutes to complete but if you have any questions or concerns about the cylinder replacement, please contact Fastec and a representative will assist you with the replacement or refer you to someone who can do so free of charge.

5. The Remedy Program and Its Schedule

CJay Trailers Inc. will notify all dealers and customers via letter details on the recall of the defective lock cylinders on the deadbolt on the latches and provide details that Fastec has outlined for replacement of the defective cylinders.

CJay Trailers Inc. has pulled all existing stock of Fastec latches that are covered under the Fastec recall notification and inspected each on to ensure that they are functioning properly. Further each latch that falls within the perimeters of the Fastec recall have been separated and stored in a secure location so as not to be used in the manufactured process of any new units. This commenced December 4, 2013 and was completed December 5, 2013.

CJay Trailers will issue letters to dealers, distributors and customers within 5 working days upon final approval from NHTSA and/or RDM on the text for these letters.

CJay Trailers anticipates that the letters will be mailed on or before December 20, 2013.