

# NISSAN

**RECEIVED**

*By Recall Management division at 9:58 am, Nov 29, 2013*

**NISSAN NORTH AMERICA, INC.**

Corporate Headquarters  
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Franklin, TN 37068

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Telephone: 615.725.1000

November 26, 2013

Ms. Nancy Lewis  
Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
Attn: Recall Management Division (NVS-215)  
Room W48-302  
1200 New Jersey Avenue, SE  
Washington, D.C. 20590

Dear Madam:

We are transmitting the enclosed Defect Information Report in accordance with 49 CFR Part 573. A voluntary safety recall has been initiated and your office will be provided with the notices.

Very truly,



Donald Neff  
Manager,  
Technical Compliance

Encl.

## **DEFECT INFORMATION REPORT**

1. Manufacturer:

Nissan Mexicana, S.A. de C.V.

2. Vehicles Potentially Involved:

Certain 2013 Model Year Nissan NV200 vehicles selected for an offline inspection at the assembly plant.

Only the vehicles subjected to the offline inspection described in Section 5 below are potentially affected. No other vehicles are affected.

3. Total Number of Vehicles Potentially Involved:

7

4. Percentage of Vehicles Estimated to Actually Contain the Defect:

Unknown

5. Description of the Defect:

The subject vehicles were selected for an offline inspection in which the steering column assembly was temporarily removed from the vehicle and later reassembled. Due to an offline reassembly process error, there is a possibility that the steering column assembly in the subject vehicles was not reassembled to the proper specification.

If the steering column was reassembled incorrectly, the steering column upper joint assembly may detach from the upper shaft assembly, which could result in loss of steering and increase the risk of a crash.

6. Chronology of Principal Events:

November 8, 2013 – Nissan was notified about a vehicle that experienced a steering issue during low speed parking maneuvers. Upon inspection, Nissan confirmed that the steering column upper joint assembly became

detached from the steering column upper shaft assembly. The vehicle was repaired and returned to the customer.

Nissan immediately initiated an investigation to determine the root cause and scope of the issue.

November 9, 2013 through November 18, 2013 – Upon further investigation, Nissan determined that the vehicle that experienced the incident described above was subjected an offline inspection in which the steering column mechanism was temporarily removed from the vehicle and later reassembled. Nissan further determined that an offline reassembly error caused the steering issue on this vehicle.

Nissan also identified 6 additional vehicles that were subjected to the same inspection and offline reassembly of the steering column mechanism.

November 19, 2013 – Nissan determined that a safety-related defect exists and that a Defect Information Report would be submitted to NHTSA.

7. Description of Corrective Action:

Nissan has inspected and remedied (if needed) the 6 potentially affected vehicles. Customers were instructed not to drive the vehicles until they were inspected. These services were provided at no cost to the customer.

8. Copy of Notices:

Copies of all notices will be provided to NHTSA as they become available.