



SUZUKI MOTOR OF AMERICA, INC.

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13V-572
(3 pages)

November 15, 2013

Ms. Nancy Lewis
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Attn: Recall Management Division (NVS-215)
1200 New Jersey Avenue, SE
Washington, D.C. 20590

Dear Ms. Lewis:

The following information is submitted in accordance with the defect reporting regulations in Title 49 of the Code of Federal Regulations, Part 573.

1. Name of Manufacturer and Importer

Manufacturer: Suzuki Motor Corporation
Importer: Suzuki Del Caribe, Inc.

2. Identification of Motor Vehicles Involved

Affected vehicles are 2013 model year SX4 vehicles equipped with a continuously variable transmission that were produced at Suzuki Motor Corporation's Sagara plant from December 26, 2012 through February 4, 2013.

3. Total Number of Motor Vehicles Involved

142

4. Percentage of Motor Vehicles Estimated to Contain the Defect

100%

5. Description of Defect

The bolts that fasten the drive plate to the torque converter may not have been installed with sufficient fastening torque and may loosen and come out. If the bolts come out, they can cause abnormal noise. In the worst case, the bolts

can get caught between the drive plate and cylinder block, which may cause the engine to stall, increasing the risk of a crash.

6. Chronology of Principal Events

May, 2013	Suzuki received a customer complaint from the Japanese market about abnormal noise when the engine is started. Suzuki examined the vehicle and found that a torque converter bolt had come out.
May-Oct., 2013	Suzuki received a total of 22 customer complaints from the Japanese market.
Oct., 2013	Suzuki investigated the manufacturing process and found that there is a possibility that some torque converter bolts were not tightened sufficiently due to a change of workers during a specific period of time.
November 8, 2013	Suzuki decided to conduct a safety recall to address the issue.

7. Description of Corrective Action

Suzuki Del Caribe, Inc. will conduct a safety-related recall campaign to remove any torque converter bolts that have come out and install new ones, and make sure that all of the bolts are tightened to the torque specification. Suzuki Del Caribe, Inc. expects to notify service providers about the recall on November 25, 2013 and expects to notify owners about the recall on December 6, 2013.

Since the cost of any pre-notification repairs would have been covered under warranty, we understand that it is not necessary to specify a reimbursement plan or notify owners about eligibility for reimbursement of the cost of pre-notification repairs.

8. Copy of Notices

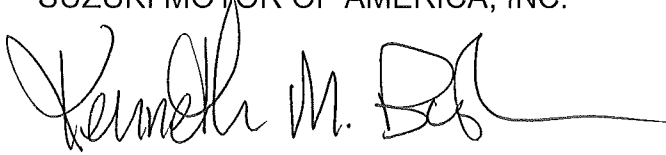
Attached is a copy of the draft owner notification letter for the recall campaign that will be conducted. Copies of additional notices will be provided when they have been finalized.

9. Suzuki Campaign Number

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Sincerely,

SUZUKI MOTOR OF AMERICA, INC.

A handwritten signature in black ink, appearing to read "Kenneth M. Bush". The signature is fluid and cursive, with a long horizontal line extending to the right.

Kenneth M. Bush
Department Manager, Government Relations