



November 1, 2013

Ms. Nancy Lewis
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Recall Management Division (NVS-215)
1200 New Jersey Avenue, SE – Room W45-306
Washington, DC 20590

Dear Ms. Lewis:

The following information is submitted pursuant to the requirements of 49 CFR §573.6 as it applies to a determination by General Motors of a noncompliance involving certain 2013 - 2014 Chevrolet Silverado HD and Express and GMC Sierra HD and 2013 Savana compressed natural gas vehicles.

573.6(c)(1): Chevrolet and GMC Brands of General Motors Company

573.6(c)(2)(3)(4): This information is shown on the attached sheet.

573.6(c)(5): General Motors has decided that certain 2013 and 2014 model year Chevrolet Express and Silverado HD, and GMC Sierra HD and 2013 Savana compressed natural gas vehicles fail to conform to Federal Motor Vehicle Safety Standard 303 for label text size. The text of the fuel label that is installed on the inside of the fuel door is not to the specified size and may be less noticeable.

573.6(c)(7): On October 18, 2013, the CNG modification supplier brought the issue to the attention of the Alternate Fuels Group. The label was being fitted for future product and was too large to fit on the fuel door. The supplier referenced FMVSS 303 to see if the size of the CNG-fuel-only label could be reduced. The supplier DE found that the letters on the CNG-fuel-only label were less than the required 4.76 mm high.

A stop delivery was issued to dealers on October 29, 2013.

The issue was presented to the Field Performance Evaluation Review Committee and on October 29, 2013, the Executive Field Action Decision Committee decided to conduct a noncompliance recall.

573.6(c)(8): Owners or dealers are to install two new labels that contain larger print to the inside of the fuel door.



Since a new label can be easily installed, and to reduce customer inconvenience, the label will be sent directly to owners of record along with the installation instructions. Owners may install the labels themselves or, if they desire, they may take the labels to their dealer for installation at no charge.

GM will provide the dealer bulletin and owner letter mail dates when available.

Pursuant to 577.11(e), GM does not plan to provide notice about reimbursement to owners because all involved vehicles are covered under the new vehicle warranty.

573.6(c)(10): GM will provide copies of the dealer bulletin and owner letter under separate cover.

573.6(c)(11): GM's assigned recall number is 13365.

Sincerely,

A handwritten signature in black ink, appearing to read "M. Carmen Benavides". The signature is fluid and cursive, with a large initial "M" and a stylized "B" at the end.

M. Carmen Benavides, Director
Product Investigations and Safety Regulations

13365
Attachment

573.6(c)(2),(3),(4)

VEHICLES POTENTIALLY AFFECTED BY MAKE, MODEL, AND MODEL YEAR
PLUS INCLUSIVE DATES OF MANUFACTURE

<u>MAKE</u>	<u>MODEL SERIES</u>	<u>MODEL YEAR</u>	<u>NUMBER INVOLVED</u>	<u>INCLUSIVE MANUFACTURING DATES (FROM) (TO)</u>	<u>DESCRIPTIVE INFO. TO PROPERLY IDENT. VEH.</u>	<u>EST. NO. W/CONDITION</u>	
Chevrolet	C/K	2013	1,304	05/20/2012	06/21/2013	Silverado HD	*
Chevrolet	C/K	2014	103	05/21/2013	09/23/2013	Silverado HD	"
Chevrolet	G Van	2013	414	10/10/2012	06/18/2013	Express	"
Chevrolet	G Van	2014	160	06/24/2013	09/18/2013	Express	"
GMC	C/K	2013	150	08/09/2012	06/12/2013	Sierra HD	"
GMC	C/K	2014	22	06/18/2013	09/25/2013	Sierra HD	"
GMC	G Van	2013	94	01/23/2013	06/03/2013	Savana	"
GM Total:			2,247				

* All involved vehicles will be corrected as necessary.

573.6(c)(2)(iv): N/A

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