

Safety Defect and Noncompliance Report Guide for Vehicles

PART 573 Defect and Noncompliance Report

Date: 9/13/2013

This report serves as [insert reporting manufacturer’s name]’s notification to the U.S. Department of Transportation, National Highway Traffic Safety Administration that a [insert as applicable: “defect related to motor vehicle safety” or “noncompliance with Federal Motor Vehicle Safety Standards”] exists in certain [identify the vehicles at issue]. [Manufacturer] decided that this [insert “defect” or “noncompliance,” as applicable] existed in these vehicles on [insert date].

I. Manufacturer, Designated Agent, and Other Chain of Distribution Information

Manufacturer’s corporate name: A-Z Bus Sales, Inc.

Vehicle brand or trademark name owner(s) (where applicable): Blue Bird School Bus, Models A3RE

Designated Agent (imported vehicles):  
Rick Eckert

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If this notification concerns a defective or noncompliant component that the above identified manufacturer did not manufacture, identify that component and provide the name, address, and phone number of the manufacturer of the component (if this manufacturer is unknown, provide this information as to the supplier of the component):

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The C.E. White Company - P O Box 308, New Washington, OH. 44854

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1-419-492-2157 - Beth Utz

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Name, address, email, and phone and fax numbers for the person(s) to whom inquiries about this report should be directed:

Rick Eckert

1900 S Riverside Ave, Colton, CA. 92324

951-781-1811 Tel

951-781-7210 Fax

Manufacturer's assigned campaign number (where applicable): 13E-020 Same as CE White

## II. Identification of the Recall Population and Its Size

Complete the tables below for each group of vehicles subject to this notification. Additional tables may be necessary where there are more than three groups subject to a notification.

Make:	Blue Bird
Model:	A3RE / D3RE
Model Year(s):	2005-2013
Inclusive dates of manufacture (month and year):	
Body Style/Type (for non-passenger cars):	School Bus
Other information necessary to describe these vehicles (e.g., VIN range, GVWR or class for trucks, displacement for motorcycles, and number of passengers for buses):	A3RE and D3RE School Buses 40 foot Rear Engine.
Total number of these vehicles:	402

Make:	
Model:	
Model Year(s):	
Inclusive dates of manufacture (month and year):	
Body Style/Type (for non-passenger cars):	
Other information necessary to describe these vehicles (e.g., VIN range, GVWR or class for trucks, displacement for motorcycles, and number of passengers for buses):	

Total number of these vehicles:

Make:
Model:
Model Year(s):
Inclusive dates of manufacture (month and year):
Body Style/Type (for non-passenger cars):
Other information necessary to describe these vehicles (e.g., VIN range, GVWR or class for trucks, displacement for motorcycles, and number of passengers for buses):
Total number of these vehicles:

Provide the following information as to all the groups of vehicles:

Grand total number of vehicles: 402

The percentage of the recall population you estimate actually contain the defect or noncompliance: 100%

Identify and describe how the recall population was determined (e.g., on what basis the recalled models were selected and how the inclusive dates of manufacture were determined):

C.E. White recall states exactly how this took place.

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Describe how the recall population is different from any similar vehicles not subject to this notification: These flip seats do not have a protective plate at the bottom rear of seat.

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### III. Description of the Defect or Noncompliance and Chronology of Events

Describe the defect or noncompliance, including a summary and detailed description of the nature and physical location (if appropriate) of the defect or noncompliance. Graphic aids should be provided where necessary.

The C.E. White Company is requesting that your dealership provide identification of all customers to which the subject "Flip Seat('s)" were sold and identification of all vehicles in which the subject "Flip Seat('s)" were installed. Upon receipt of this information, we will immediately advise your customer of this recall by means of a "Safety Recall Notice" and provide instructions regarding inspection of the Flip seat and the parts kit order process.

Describe the cause(s) of the defect or noncompliance condition.

According to C.E White - they are asking us to tell them what customer's buses we installed flip seats in, and they will complete NHTSA recall.

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Describe the safety consequence(s) of the defect or noncompliance condition.

See attached recall from CE White approved by NHTSA

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Identify any warning(s) that may precede the defect or noncompliance condition.

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*For defects*, provide a dated, chronological summary of all the principle events that were the basis for the determination that the defect is related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information such as numbers of crashes, injuries and fatalities.

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*For noncompliances*, identify the test results and other information considered in determining the existence of the noncompliance, and provide the date of each test and observation indicative of that noncompliance.

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IV. The Remedy Program and Its Schedule

Describe the program for remedying the defect or noncompliance, including the plan for reimbursing those owners and purchasers who may have incurred costs to remedy the defect or noncompliance before receiving the manufacturer's notification concerning that defect or noncompliance. Also include, where applicable, details with dates concerning any production remedy that was conducted or will be conducted.

A-Z Bus is currently working through sales list to identify buses sold that had CE White flip seats installed. Once we complete the list, we are to notify CE White - per the recall paper work approved by NHTSA.

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Provide the estimated date(s) on which owner and purchaser notifications will be issued and the estimated date(s) for completion of those notifications.

CE White to confirm.

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Provide the estimated date(s) on which dealer and distributor notifications will be issued and the estimated date(s) for completion of those notifications.

CE White waiting on us.

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Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

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**\*\*\*\*\* IMPORTANT REMINDERS \*\*\*\*\***

A DRAFT version of the letter that the manufacturer intends to mail to owners and purchasers notifying them of the defect and/or noncompliance must be submitted to NHTSA at least five Federal Government business days before those letters are issued. In addition, it is recommended that the draft version of the letter that the manufacturer intends to send to its dealers and distributors concerning the defect and/or noncompliance also be submitted for review. For prompt receipt and review, drafts may be submitted to the attention of the Recall Management Division (NVS-215) via facsimile on (202) 366-7882, or email to RMD.ODI@dot.gov.

A representative copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, dealer, or purchaser, must be submitted to NHTSA no later than five days after they are initially sent. This requirement applies both to the final version of the notification letter that is sent to owners and purchasers, as well as the final version that is sent to dealers and distributors. It also includes any follow-up notifications issued concerning a recall. The representative copies of the letters sent to owners and purchasers, and dealers and distributors, must be submitted via certified mail. It is strongly recommended, however, that additional representative copies be submitted via facsimile on (202) 366-7882, or email to RMD.ODI@dot.gov, so that the submission can be more promptly reviewed. All submissions should be conspicuously labeled with the appropriate NHTSA-assigned recall number.

