Southeast Toyota Distributors, LLC

100 Jim Moran Boulevard Deerfield Beach, Florida 33442

(954) 429-2000



RECEIVED

By Recall Management Division at 12:34 pm, Oct 17, 2013

October 7, 2013

Ms. Nancy Lewis
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Recall Management Division (NVS-215)
Room: W48-203
1200 New Jersey Avenue, S.E.
Washington, D.C. 20590

Re: Part 573 Defect Information Report

Dear Ms. Lewis:

Southeast Toyota Distributors, LLC (SET) is submitting the attached Defect Information Report pursuant to 49 CFR Part 573. Southeast Toyota has decided to conduct a safety recall to ensure that proper lug nuts are provided with the spare tire/wheel accessory set supplied by SET.

If you have any questions with regard to this recall, please call Maurice Jemison at (954) 418-5243.

Sincerely,

Craig Pollock

Group Vice President

Assistant General Manager



DEFECT INFORMATION REPORT

573.6(c)(1): Vehicle Distributor Name:

Southeast Toyota Distributors, LLC 100 Jim Moran Blvd Deerfield Beach, Florida 33442

573.6(c)(2): Identification of the Vehicles Potentially Containing the Defect

Based on production records, we have determined the affected vehicle population as set forth in the table below on which 18" Maverick alloy wheels (fig. 1) were installed at the vehicle processing centers operated by Southeast Toyota Distributors, LLC ("SET") prior to first sale:

Fig. 1: 18" Maverick Alloy Wheel



Table 1: 2012 & 2013 Model Year Tacoma with 18" Maverick Alloy Wheels.

WMI	Model Year	VDS	START	FINISH
ЗТМ	2012	JU4GN	M135821	M138801
		LU4EN	M099102	M103499
	2013	JU4GN	M138895	M155160
		LU4EN	M104187	M131133

WMI	Model Year	VDS	START	FINISH
5TF	2012	JX4GN	X013237	X014209
		JU4GN	X021577	X028700
		LU4EN	X030973	X047443
	2013	JU4GN	X029112	X050433
		JX4GN	X014674	X024792
		LU4EN	X051490	X082856

Note: (1) Although all of the potentially involved vehicles are within the above VIN range, not all of the vehicles in this range actually contain the Maverick alloy wheel upgrade at issue.

573.6(c)(3): Total Number of Vehicles Potentially Containing the Defect

SET estimates that about **979** vehicles on which 18" Maverick alloy wheels were installed at vehicle processing centers operated by SET prior to first sale are included in this population.

573.6(c)(4): Percentage of Vehicles Estimated to Actually Contain the Defect

100% of the vehicles in the VIN range on which 18" Maverick alloy wheels were installed at vehicle processing centers operated by SET prior to first sale.

573.6(c)(5): Description of the Defect

When the vehicles were processed, an 18" Maverick alloy wheel upgrade was installed; which includes four alloy wheels. The original spare tire/steel wheel was not changed. The spare tire requires the use of a different style of wheel nut to attach it to the vehicle. SET has discovered that these wheel nuts were not provided with the vehicle. If the spare tire/wheel is installed on the vehicle using the wheel nuts that were provided, damage to the wheel could result and may eventually lead to a loose wheel, which could result in injury in the event of a crash.

573.6(c)(6): Chronology of Principal Events

On August 29, 2013, SET received a report from the field that the wheel nuts provided with accessory wheels appeared to be incompatible with the spare tire/wheel set. SET investigated and confirmed that the different style of wheel nut had not been provided, and that the spare tire/wheel assembly could appear secure when first installed. SET then conducted extensive testing to determine whether the steel wheels and the lug nuts provided were in fact incompatible. That testing was completed on October 1. Upon reviewing the results of the testing, SET has decided to conduct a safety recall to supply the original wheel nuts for use with the spare tire/wheel assembly.

573.6(c)(8): Description of the Remedy Campaign

All known owners of the affected vehicles on which the 18" Maverick alloy wheel upgrade was installed by SET prior to first sale will be notified by first class mail to return their vehicles to a Toyota dealer for the following repair action:

The repair will include the following: (a) Install a Warning Label (fig. 2) on the spare tire/wheel, (b) Install a clear plastic bag labeled "For Use with Spare Tire", containing six (6) wheel nuts and the Owner's Manual Addendum (fig. 3) in the spare tire tool storage area, and (c) place an Owner's Manual Addendum (fig. 3) in the vehicle's glove box.

(fig. 2) Warning Label

CAUTION: Different style lug nuts are required to mount this wheel on the vehicle. Use lug nuts supplied in the plastic pouch located in spare tire tool storage.

(fig. 3) Owner's Manual Addendum

Spare Tire Wheel Mount Kit

Kit contents: 6 - Wheel lug nuts (for mounting factory spare tire only)

Mounting Factory Spare tire/wheel

When mounting the factory spare tire/wheel use wheel nuts provided in wheel mount kit, located in spare tire tool storage.

CAUTION: Do not attempt to mount spare tire without using the wheel nuts supplied in the spare tire wheel mount kit. Use the removed wheel nuts when reinstalling the original, alloy wheel.

Reimbursement Plan for pre-notification remedies:

Since the vehicles are within warranty, SET does not believe that there will be any pre-recall reimbursement claims. However, SET will reimburse any such claims should they arise, and will include notice that reimbursement is available in the customer notification.

573.6(c)(10): Draft Owner Notification Letter

Dealer and Owner notification letters will be provided to NHTSA as they are issued. SET anticipates beginning dealer and customer notification in November, 2013.