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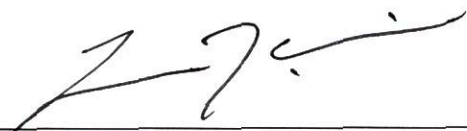
By Recall Management Division at 3:38 pm, Oct 17, 2013

13V-490  
(12 pages)

The name and title of the person who prepared this report is:

Tim J. Cain, J.D., LL.M.  
General Counsel  
0985N 900W  
Shipshewana, Indiana 46565  
Phone: (260) 768-4016, ext. 404  
Fax: (260) 768-2092  
Email: tcain@kz-rv.com

Signed:

  
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Tim J. Cain, J.D., LL.M.  
General Counsel  
KZRV, L.P.

## **PART 573 DEFECT AND NONCOMPLIANCE REPORT**

On September 3, 2013, KZRV, L.P., decided that a defect which relates to motor vehicle safety exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 C.F.R. Part 573 Defect and Noncompliance Reports.

Date this report was prepared: September 6, 2013.

KZRV, L.P.'s, identification code for this recall: [assigned by NHTSA].

Related Safety Recall code: 13E-039.

Identification number: EQ13-006.

### **I. IDENTIFICATION OF MANUFACTURER AND CONTACT INFORMATION**

The full corporate name of the fabricating manufacturer of the vehicles subject to the recall is:

KZRV, L.P.  
0985N 900W  
Shipshewana, Indiana 46565  
Phone: (260) 768-4016

The corporate official, identified by name and title, whom the Agency should contact with regard to this recall is:

Tim J. Cain, J.D., LL.M.  
General Counsel  
0985N 900W  
Shipshewana, Indiana 46565  
Phone: (260) 768-4016, ext. 404  
Fax: (260) 768-2092  
Email: tcain@kz-rv.com

## II. IDENTIFICATION OF THE VEHICLE MODELS INVOLVED

Fastec Industrial Corporation, a division of WESCO Distribution, Incorporated, of 225 West Station Square Drive, Suite 700, Pittsburgh, Pennsylvania 15219-1122, (hereinafter referred to as "Fastec"), markets products to, among other manufacturing customers, recreational vehicle manufacturers. One of the products purchased by KZRV, L.P., from Fastec is deadbolt locks. Fastec has notified KZRV, L.P., that some of the deadbolt door locks used by KZRV, L.P., in manufacturing towable travel trailers may be defective.

The defective Fastec deadbolt door locks were obtained by KZRV, L.P., as individual units and also received the locks pre-installed on pre-hung doors purchased by KZRV, L.P., from independent manufacturers. Fastec has identified the Recall Period as January 1, 2006, through April 25, 2013, and KZRV, L.P., has adopted the same Recall Period. Due to KZRV, L.P., record keeping policies, it is including all line-makes and models manufactured during the Recall Period in the Recall Population.

The attached spreadsheet includes KZRV, L.P.'s, Recall Population for the Recall Period.

Production Dates: Beginning: 1-1-2006

Ending: 4-25-2013

VIN Range: non-sequential (see attachment)

Vehicle Type: Towable Travel Trailer

Body Style: N/A

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

As stated, KZRV, L.P., is including all line-makes and models manufactured during the Recall Period.

The approximate percentage of the production of all the travel trailers manufactured by KZRV, L.P., between the inclusive dates of manufacture stated above, that the Recall Population represents is: 95.0%.

### III. IDENTIFICATION OF THE RECALL POPULATION

The total number of vehicles recalled potentially containing the noncompliance is as follows:

TOTAL NUMBER POTENTIALLY AFFECTED BY THE RECALL:	41,415
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APPROXIMATE PERCENTAGE OF THE TOTAL NUMBER ESTIMATED TO ACTUALLY CONTAIN THE DEFECT:	90%
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The method used to determine the recall population, the basis for selection, and the basis for the beginning and final dates of manufacture of the vehicles are as follows:

The defective Fastec deadbolt door locks were obtained by KZRV, L.P., as individual units and also received the locks pre-installed on pre-hung doors purchased by KZRV, L.P., from independent manufacturers. Fastec has identified the Recall Period as January 1, 2006, through April 25, 2013, and

KZRV, L.P., has adopted the same Recall Period. Due to KZRV, L.P., record keeping policies, it is including all line-makes and models manufactured during the Recall Period in the Recall Population.

#### **IV. DESCRIPTION OF THE DEFECT**

The defect is fairly described as follows:

For a more complete and precise description, please refer to Fastec Industrial Corporation's recall campaign documents filed in NHTSA campaign ID number 13E-039.

KZ has been informed by Fastec of the following. Fastec imports deadbolt lock cylinders from Zhongshan Huafang Locks Co., Ltd., of Xiolan Town, Zhongshan, Guangdong, China. Fastec distributes the locks as a private labeler under its trademark. The intended design of the deadbolt lock cylinders prevents removal of the key only in the 12 o'clock position or the 3 o'clock position. However, the recall deadbolt lock cylinders may allow the key to be removed in the 9 o'clock position. The result of this defect is that the lock cylinder becomes jammed and cannot be unlocked from the interior side of the lock, and egress from the affected door is prevented.

Although KZRV, L.P.'s, travel trailers comply with all federal laws regarding emergency egress options, it is conceivable that, in emergency situations, a person could be injured or killed as a result of the failure of the deadbolt lock cylinders. Fastec stated that it was involved in a personal injury

lawsuit whereby a consumer was injured egressing from an emergency exit due to the failure of a deadbolt cylinder as described above.

The cause of the defective condition is better determined by reference to Fastec's recall campaign documents filed in NHTSA campaign ID number 13E-039.

The consequences of the defective condition could result in personal injury or death, as described above.

No warning either precedes or occurs due to this defect.

The defect is contained in a component or assembly purchased from a supplier, to-wit: deadbolt cylinders purchased from Fastec Industrial Corporation, a division of WESCO Distribution, Incorporated, of 225 West Station Square Drive, Suite 700, Pittsburgh, Pennsylvania 15219-1122.

## **V. THE CHRONOLOGY IN DETERMINING THE DEFECT**

KZRV, L.P., was notified that the above described defect may exist when a copy of a Part 573 Report, dated July 11, 2013, and a cover letter from NHTSA, dated August 29, 2013, was received. KZRV, L.P., immediately sought information from WESCO International, Inc., its supplier, regarding whether or not affected deadbolt locks were purchased by KZRV, L.P. Upon receipt of such information, KZRV, L.P., reviewed its records and determined that the defect existed in some of its travel trailers manufactured during the relevant time period. KZRV, L.P., was able to thereby determine that a defect existed on September 3, 2013.

## **VI. DESCRIPTION OF THE REMEDY**

KZRV, L.P., contemplates remedial actions as follows:

For a more complete and precise description of the program to remedy the defect and Dimplex' remedy for the defect, please refer to Fastec's recall campaign documents filed in NHTSA campaign ID number 13E-039.

For a more complete and precise description of how and when the recall condition was corrected in production, please refer to Fastec's recall campaign documents filed in NHTSA campaign ID number 13E-039.

## **VII. SCHEDULE FOR IMPLEMENTATION OF THE REMEDY**

KZRV, L.P., proposes the following schedule to remedy the Fastec deadbolt cylinder defect:

KZ has forwarded to Fastec a list of the owners who are in possession of the affected travel trailers. Attached is a spreadsheet demonstrating the list. A campaign, in accordance with 49 CFR Part 573, will commence as soon as the Agency gives its approval of the attached recall communications, in accordance with the campaign more fully described in Fastec's recall campaign documents filed in NHTSA campaign ID number 13E-039.

## **VIII. FURNISH RECALL COMMUNICATIONS**

Copies of the bulletin to dealers, the notice of defect/noncompliance to the consumer, instructions, and return notice are submitted herewith.

September \_\_\_\_, 2013

[Customer Name]  
[Customer Address]  
[City, State, Zip]

Re: NHTSA Safety Recall #13E-39  
KZRV, L.P., Towable Travel Trailers

Dear [Customer Name]:

### **SAFETY RECALL TO REPLACE DEADBOLT LOCK**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

### **REASON FOR THIS RECALL**

KZRV, L.P., ("KZ") has decided that a defect which relates to motor vehicle safety exists in certain KZ towable travel trailers manufactured from January 1, 2006, to April 25, 2013. This voluntary recall involves the deadbolt locks, manufactured by Fastec Industrial Corporation, a division of WESCO Distribution, Incorporated, of 225 West Station Square Drive, Suite 700, Pittsburgh, Pennsylvania 15219-1122, (hereinafter referred to as "Fastec").

**These deadbolt locks may be at risk of failure of the interior side lever to become inoperable, resulting in the inability to open the main door of the unit and forcing occupants trapped inside to use emergency egress options. This failure is not preceded, nor accompanied, by any warning.**

### **WHAT WE WILL DO**

KZ will inspect and replace the defective deadbolt lock cylinder towable travel trailer without charge to you. This service action will take approximately thirty (30) minutes.

## WHAT YOU SHOULD DO

Please call customer service toll-free at **1-800-(number to be provided by Fastec)** to make arrangements for inspection and replacement of the deadbolt cylinder installed on your KZRV, L.P., towable travel trailer, again without charge to you. If for any reason you are still unable to have the service correction completed within a reasonable period of time or without charge to you, you may submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 800-424-9153), or go to <http://www.safecar.gov>.

We regret any inconvenience this action may cause you but because we're concerned for your safety and the quality of our products, we ask that you call the toll-free customer service number immediately. Thank you for your cooperation.

Sincerely,

KZRV, L.P.

## SAFETY BULLETIN

To: All KZRV, L.P., Authorized Dealers and Service Centers

Subject: Deadbolt Lock Cylinders

Make: All Model Years: 2006-2013 Models: All

KZRV, L.P., ("KZ") has decided that a defect which relates to motor vehicle safety exists in KZ towable travel trailers manufactured from January 1, 2006, to April 25, 2013. All line-makes and models are affected. This voluntary recall involves the deadbolt locks manufactured by Fastec Industrial Corporation, a division of WESCO Distribution, Incorporated, of 225 West Station Square Drive, Suite 700, Pittsburgh, Pennsylvania 15219-1122, (hereinafter referred to as "Fastec"). **These deadbolt locks may be at risk of failure of the interior side lever to become inoperable, resulting in the inability to open the main door of the unit and forcing occupants trapped inside to use emergency egress options. This failure is not preceded, nor accompanied, by any warning.**

If any of the units from the affected time period remain on your lot, federal law requires that the recall service be completed on such units before retail delivery. **Please call toll-free 800-(number to be provided by Fastec) to make arrangements for inspection and reinforcement of the suspension hangers for any affected Inferno units remaining on your lot.** An authorized representative of Fastec will inspect and repair/replace the deadbolt lock on the affected units at no cost to you. The service action will take approximately thirty (30) minutes.

We apologize for any inconvenience this situation may cause you and sincerely appreciate your cooperation. If you have any questions please contact:

Delbert Miller  
Vice President Corporate  
KZRV, L.P.  
0985 N 900 W  
Shipshewana, IN 46565  
Phone: (800) 768-4016

[KZ Name & Address]

# ***SAFETY RECALL NOTICE***

[Customer Name and Address]