

VOLKSWAGEN

GROUP OF AMERICA

Ms. Nancy Lummen Lewis
Acting Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Attention: Recall Management Division (NVS-215)
1200 New Jersey Avenue, S.E.
Washington, DC 20590

Christopher T. Sandvig NAME
General Manager Compliance/TREAD Title
Product Compliance Department
248-754-5000 Phone
248-754-5093 Fax
September 20, 2013 Date

Subject: Notification of Voluntary Recall
2013-2014 Model Year Audi A8 Equipped with Standard Sunroof
Sunroof Replacement

VOLKSWAGEN GROUP OF AMERICA, INC
3800 HAMLIN ROAD
AUBURN HILLS, MI 48326
PHONE +1 248 754 5000

Dear Ms. Lewis:

This information is submitted in accordance with the requirements of Part 573 of Title 49 of the Code of Federal Regulations (49 CFR 573 (2013)).

573.6 (c) (1) **Manufacturer's Name**
AUDI AG

Importer
Volkswagen Group of America, Inc. (VWGoA)

573.6 (c) (2) **Identification of Vehicles**

Make : Audi

Line : A8

Model Year : 2013-2014

Month/Year
of Manufacture : March 12, 2013 – July 15, 2013

VIN Numbers
of Affected Vehicles: WAU___FD_DN027276 – WAU___FD_EN003640

Other Identification: Vehicles equipped with standard sunroof

573.6 (c) (3) **Number of Vehicles Potentially Containing the Defect**
Approximately 1,120 vehicles are affected by this defect in the United States.

573.6 (c) (4) **Percentage of Vehicles Actually Containing the Defect**
VWGoA is unable to determine the exact percentage of vehicles affected by this defect.

573.6 (c) (5) **Description of Defect**

Due to a production process issue at the sunroof glass supplier, some vehicles may have been manufactured with a standard sunroof that is susceptible to breakage if a door on the vehicle is slammed shut, or if the vehicle experiences a sudden jolt, such as when hitting a large bump or pothole in the road. If the glass panel were to break when the vehicle is in motion, it could cause driver distraction. Additionally, broken glass inside the vehicle poses a risk of injury to vehicle occupants.

Volkswagen is not aware of any claim of accident or injury caused by this issue.

573.6 (c) (6) **Basis for Determination**

During tests conducted in serial production at the sunroof supplier on May 17, 2013, two production runs were identified as not being to specification. The supplier had implemented a production process change to slow the cooling process of the glass, which resulted in poor glass tension quality. These production runs occurred in March 2013 and May 2013.

From May 17, 2013 to July 25, 2013, Audi AG conducted conformity of production tests. These tests confirmed that the sunroof glass was not to manufacturer specification.

On September 16, 2013 the Product Safety Committee at Audi AG made the decision to conduct a safety recall.

573.6 (c) (7) **Noncompliance Test Result**

Not applicable.

573.6 (c) (8) **Proposed Remedial Program**

When sufficient quantities of sunroof panels are available, VWGoA plans to notify all owners of affected vehicles and will instruct them to arrange for an appointment with an authorized Audi dealer. Dealers will replace the sunroof glass in the affected vehicles for customers free of charge.

Dealers: On or about October 15, 2013

Owners: On or about October 22, 2013

573.6 (c) (9) **Submission of Communications**

A representative copy of all bulletins and other communications sent to dealers and owners will be submitted within five (5) days of dealer/owner notification.

573.6 (c) (10) **Proposed Owner Letter**

A draft owner's letter will be submitted to the agency for review and approval.

573.6 (c) (11) **Manufacturer's Recall Code**

VWGoA has assigned the code 60B6/1L to this recall.

Sincerely,



Christopher T. Sandvig
General Manager Compliance/TREAD