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13V-427
(5 pages)



Adventurer LP

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Thursday September 12, 2013

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation Enforcement

Dear Ms. Timian,

Our office is in receipt (9/3) of your notice re: identification number EQ-13-006, 13E-039. Attached please find our Defect and Noncompliance Information Report.

Further to your
letter dated August 29, 2013 (rec'd September 3, 2013):

- The Fastec report stating 1,561 defective door locks sold to Adventurer LP is invalid. The number is actually (967 Adventurer & 0 Eagle Caps) 967. The numbers are verifiable by ALP PO's.
- Adventurer units affected are #15252 - #16219
- Inclusive dates for those 967 locks are October 2009 - March 2012
- Owner notification shall commence on/about November 1, 2013
- Owner Notification(s) shall be complete by February 1, 2014
- Dealer Notification shall be complete by November 1, 2013

Adventurer LP has full intentions of complying and cooperating with NHTSA on this issue. If anything further please advise.

Respectfully submitted,

Jeff Gaskell, Operations Manager



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September 11, 2013

Defect & Noncompliance Inspection Report

Subject: Safety Recalls EQ 13-006, 13E-039

Manufacturer: Adventurer Limited Partnership (ALP), manufacturer of truck campers

Vehicles Identified: Truck Campers

Population Subset: Adventurer Truck Campers #15252 through #16219

Basis:

- Primary: PO's as acknowledged by FASTEC
- Secondary: additional PO's as researched by ALP

Distinction:

- Prior to Population subset manufacturing date Adventurer LP did not exist.
- Post Population date ALP changed vendors, to Lippert Industries, and lock series are not in question

Description:

Recreational Vehicle (RV) door locks supplied to ALP by FASTEC INDUSTRIAL CORPORATION (Fastec) 'may become inoperable and a passenger inside may not be able to exit without using the emergency exit, increasing risk of injury'.

As designed the key for the locking deadbolt is not removable in the horizontal position; instead the lock is designed so that a key can be removed from the deadbolt when the key is in the vertical position. Any variation falls into the recall.

Chronology:



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December 2012: Settlement of a lawsuit between a WESCO, Fastec, an RV door manufacturer (Phillips Products), and an RV manufacturer (Forest River, Inc.) brought by a consumer who alleged that she was injured when she exited her RV travel trailer from the emergency exited. The consumer alleged that she could not open the main door RV door that had been locked by her husband with his key from the outside of the RV.

Notification:

- Retail Dealer Notification(s) will be complete by November 1, 2013
- Owner Notification will begin November 1, 2013 and be complete February 1, 2014

Quarterly Reports: To be submitted to NHTSA beginning January 1, 2014, to identify current status of number of units which have been inspected and repaired, and the number of vehicles inspected which do not require repair. Final quarterly report, sooner if progress warrants, will be filed no later than July 1, 2015, at the end of the sixth reporting quarter.

Respectfully submitted,

Jeff Gaskell, Operations Manager



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Adventurer LP Recall Notification, Remedy Program, and Schedule

Certain Recreational Vehicle door locks with a keyed paddle handle and deadbolt (the "locks") are being recalled by order of the US National Highway Safety Administration.

The following criteria identifies the locks:

Brand: Fastec Industrial ("FIC")
Model Nos: 43610-00 (Chrome), 43610-06 (Black), 43610-00 (White), 40610-00 (Chrome), 40610-06 (Black), 40610-09 (White), 44610-03 (Chrome), 44610-06 (Black), 44610-09 (White)
Key Codes: HF-304, HF-307, HF-308, HF-309, HF-311, HF-313, HF-315, HF-316, HF-320, HF-322, HF-323, HF-328, HF-331, HF-335, HF-336, HF-339, HF-342, HF-343, HF-347, and HF-349
Serial Nos. N/A
Date Codes: January 2006 - April 2013
UPC: N/A

Type of Hazard

If a lock is affected, the key may be removed from the deadbolt cylinder (the bottom cylinder) in the locked door when the key is in the horizontal 9 o'clock position, potentially jamming the deadbolt and potentially causing the red lever on the interior side of the lock to become inoperable.

In the event that : (1) a lock is affected; (2) the deadbolt in the door is locked from the outside with the key; (3) the key is removed from the deadbolt lock cylinder only when the key is in the 9 o'clock positionSM; (4) a person is inside the RV; and (5) nobody outside the RV is available to unlock the deadbolt in the door with a key, a person inside the RV may not be able to unlock and open the main RV door, but he or she could still exit the RV from the emergency exit.

SMIf the consumer removes the key from the deadbolt lock cylinder while the key is in the vertical 12 o'clock position or the horizontal 3 o'clock position, the deadbolt door lock functions properly as designed

Building Quality Since 1969



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Remedy

Fastec Industrial (Fastec) proposes to:

- 1) Give consumers instructions on how to identify whether they have a Fastec deadbolt RV door lock with one of the 20 potentially affected key codes, which appear on the keys. Consumers with one of those key codes should immediately participate in the recall
- 2) Give consumers who have any Fastec deadbolt RV door lock with one of the 31 other key codes instructions on how to determine whether they have a lock that is actually affected – can you remove the key from the deadbolt cylinder (the bottom cylinder) of the locked door when the key is in the horizontal 9 o'clock position? Consumers with an affected lock with any key code should immediately participate in the recall
- 3) Pending replacement of the lock cylinder, advise consumers who own a deadbolt RV door lock that is subject to the recall to cease using the key to lock the door with the deadbolt from the outside, or, if they must do so, ensure that the key is removed from the deadbolt cylinder in the locked door only when the key is in the vertical 12 o'clock position, in which case the deadbolt lock functions as designed.
- 4) Advise consumers who opt to participate in the recall that Fastec will arrange, with no charge to the consumers, to send replacement cylinders to the consumer, along with simple and clear instructions by which the consumer can remove the affected cylinder and insert the replacement cylinders in their place. It literally takes only a couple of minutes to complete this replacement. A replacement cylinder kit, including instructions and new cylinders for both the paddle handle and deadbolt, will be provided free of charge (Replacing the paddle handle cylinder is not necessary to ensure consumer safety. But, replacing it is necessary if consumers want to have one key that operates both the deadbolt and paddle handle locks).
- 5) Advise consumers to send the affected cylinders back to Fastec, at no cost to the consumer.

At this time Adventurer LP is anticipating a press release from Fastec, including an 800 number, and a preliminary plan for direct mailings to our consumers. Contact at Adventurer LP is Jeff Gaskell, Operations Manager