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(6 pages)

Safety Defect and Noncompliance Report Guide for Vehicles

PART 573 Defect and Noncompliance Report

Date: 08-27-2013

This report serves as [insert reporting manufacturer's name]'s notification to the U.S. Department of Transportation, National Highway Traffic Safety Administration that a [insert as applicable: "defect related to motor vehicle safety" or "noncompliance with Federal Motor Vehicle Safety Standards"] exists in certain [identify the vehicles at issue]. [Manufacturer] decided that this [insert "defect" or "noncompliance," as applicable] existed in these vehicles on [insert date].

I. Manufacturer, Designated Agent, and Other Chain of Distribution Information

Manufacturer's corporate name: Peterson Industries, Inc.

Vehicle brand or trademark name owner(s) (where applicable): 5th wheel travel trailer RVs

Designated Agent (imported vehicles): Jack Yenne

If this notification concerns a defective or noncompliant component that the above identified manufacturer did not manufacture, identify that component and provide the name, address, and phone number of the manufacturer of the component (if this manufacturer is unknown, provide this information as to the supplier of the component):

Dometic Corporation  
2320 Industrial Parkway  
Elkhart IN 46516  
Phone 888-447-0003

Name, address, email, and phone and fax numbers for the person(s) to whom inquiries about this report should be directed:

✓ Jack Yenne  
 Peterson Industries Inc.  
 616 E Hwy 36  
 Smith Center KS 66967 Phone - 785-282-6825

Manufacturer's assigned campaign number (where applicable):

## II. Identification of the Recall Population and Its Size

Complete the tables below for each group of vehicles subject to this notification. Additional tables may be necessary where there are more than three groups subject to a notification.

Make: Excel
Model:
Model Year(s): 2013/2014
Inclusive dates of manufacture (month and year): 02/2013 to 06/2013
Body Style/Type (for non-passenger cars): RV's
Other information necessary to describe these vehicles (e.g., VIN range, GVWR or class for trucks, displacement for motorcycles, and number of passengers for buses):
Total number of these vehicles: 28 possible

Make:
Model:
Model Year(s):
Inclusive dates of manufacture (month and year):
Body Style/Type (for non-passenger cars):
Other information necessary to describe these vehicles (e.g., VIN range, GVWR or class for trucks, displacement for motorcycles, and number of passengers for buses):

Total number of these vehicles:

Make:
Model:
Model Year(s):
Inclusive dates of manufacture (month and year):
Body Style/Type (for non-passenger cars):
Other information necessary to describe these vehicles (e.g., VIN range, GVWR or class for trucks, displacement for motorcycles, and number of passengers for buses):
Total number of these vehicles:

Provide the following information as to all the groups of vehicles:

Grand total number of vehicles: 28 possible

The percentage of the recall population you estimate actually contain the defect or noncompliance: 39% of those manufactured during that time period.

Identify and describe how the recall population was determined (e.g., on what basis the recalled models were selected and how the inclusive dates of manufacture were determined):

All models with the serial number range  
306XXX to 314XXX, as per notice received  
via USPS.

Describe how the recall population is different from any similar vehicles not subject to this notification:

All other models had serial numbers  
out of the affected range of 306XXX to  
314XXX.

### III. Description of the Defect or Noncompliance and Chronology of Events

Describe the defect or noncompliance, including a summary and detailed description of the nature and physical location (if appropriate) of the defect or noncompliance. Graphic aids should be provided where necessary.

Torsion protective anti-rotation cotter pin, if not removed,  
the motor assembly screws may potentially experience  
abnormal torque if attached arms are not lifted from a  
horizontal position to vertical position simultaneously. ~~The~~

Describe the cause(s) of the defect or noncompliance condition.

This can shear the two motor assembly screws inside  
the awning roller tube, which will enable the fabric of  
the awning to possibly unfurl while the RV is either  
parked or in transit.

Describe the safety consequence(s) of the defect or noncompliance condition.

Fabric of the awning could unfurl while the RV is either parked or in transit.

Identify any warning(s) that may precede the defect or noncompliance condition.

Shearing of motor assembly screws.

For defects, provide a dated, chronological summary of all the principle events that were the basis for the determination that the defect is related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information such as numbers of crashes, injuries and fatalities.

For noncompliances, identify the test results and other information considered in determining the existence of the noncompliance, and provide the date of each test and observation indicative of that noncompliance.

IV. The Remedy Program and Its Schedule

Describe the program for remedying the defect or noncompliance, including the plan for reimbursing those owners and purchasers who may have incurred costs to remedy the defect or noncompliance before receiving the manufacturer's notification concerning that defect or noncompliance. Also include, where applicable, details with dates concerning any production remedy that was conducted or will be conducted.

All awnings in our inventory were checked and replaced. Letters being sent to all owners who may possibly have the defected part. Instructed to call our service center, where it will be remedied or

Provide the estimated date(s) on which owner and purchaser notifications will be issued and the estimated date(s) for completion of those notifications.

08/2013; Date of completion estimation 12/31/2013.

Provide the estimated date(s) on which dealer and distributor notifications will be issued and the estimated date(s) for completion of those notifications.

08/2013; Date of completion estimation 12/31/2013.

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

Serial numbers