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August 15, 2013

**VIA E-MAIL  
RECEIPT CONFIRMATION REQUESTED**

Ms. Nancy Lewis  
Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
Attn: Recall Management Division (NVS-215)  
1200 New Jersey Ave. S.E.  
Washington, DC 20590

Re: Crossroads RV Inc.  
Defect and Non-Compliance Report

Dear Ms. Lewis:

Crossroads RV (Crossroads) has decided that a defect which relates to motor vehicle safety exists in the recreational vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

- A. Recall Population and Vehicle Identification. The recall population includes the following product brands manufactured by Crossroads.

<u>Model</u>	<u>Model Years</u>
Redwood	2012-2014

The total number of vehicles subject to this recall campaign is 1931.  
These vehicles were built between 8/26/11 and 8/14/13.

- B. Description of Defect. The vehicles subject to this recall campaign have been manufactured with power awning switches located in a cargo compartment that can accidentally be activated by shifting cargo while the vehicle is in motion or while parked. In the event of activation of the switch, the patio awning on the trailer may unfurl unexpectedly leading to an increased risk of vehicle crash, property damage and/or personal injury.

- C. Basis for Determining that a Defect Exists. Crossroads was notified by NHTSA on August 6, 2013 of a complaint filed by a Redwood customer. Upon research of the complaint, the safety defect was identified.
- D. Remedying of Defect. The remedy is to install a cover over the switches to prevent accidental activation. Crossroads has agreed to remedy the defect without charge to the owners.
- E. Owner Notifications. Crossroads, will notify the owners of the recreational vehicles by letter pending NHTSA approval. A copy of the owner's letter is attached for approval.
- F. Dealer Notifications. Crossroads, will notify the Crossroads dealers of this recall. A copy of the dealer's letter is attached for approval.
- G. Quarterly Reporting Requirements. Crossroads will file quarterly reports in connection with this recall campaign.
- H. Campaign Number. Crossroads does not have an internal campaign number for this recall. Crossroads will use the recall campaign number assigned by NHTSA.

The enclosed information should comply with the NHTSA regulations and satisfy the obligations of Crossroads with respect to this recall campaign. If you need any additional information regarding the participation of Crossroads in this recall campaign, please feel free to contact David Mihalick at 937-596-6849, Ext. 7363. or Mark Campbell, Crossroads at 260-593-2866 ext. 456.

Sincerely,



David M. Mihalick  
Thor Industries  
Standards Compliance Manager