

Safety Defect and Noncompliance Report Guide for Vehicles

PART 573 Defect and Noncompliance Report

Date: 8-6-13

This report serves as [insert reporting manufacturer's name]'s notification to the U.S. Department of Transportation, National Highway Traffic Safety Administration that a [insert as applicable: "defect related to motor vehicle safety" or "noncompliance with Federal Motor Vehicle Safety Standards"] exists in certain [identify the vehicles at issue]. [Manufacturer] decided that this [insert "defect" or "noncompliance," as applicable] existed in these vehicles on [insert date].

I. Manufacturer, Designated Agent, and Other Chain of Distribution Information

Manufacturer's corporate name: Intech Trailers, INC.

Vehicle brand or trademark name owner(s) (where applicable): Intech Trailers

Designated Agent (imported vehicles):

ADAM Maxwell  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

If this notification concerns a defective or noncompliant component that the above identified manufacturer did not manufacture, identify that component and provide the name, address, and phone number of the manufacturer of the component (if this manufacturer is unknown, provide this information as to the supplier of the component):

Dometic Corp.  
2320 Industrial Parkway  
Elkhart, IN 46516  
Contact: Kate Madson 574-389-3743

Name, address, email, and phone and fax numbers for the person(s) to whom inquiries about this report should be directed:

Adam Maxwell  
1940 W. Market Street  
Phone: 574-773-9536  
Fax: 574-773-9538

Manufacturer's assigned campaign number (where applicable):

II. Identification of the Recall Population and Its Size

Complete the tables below for each group of vehicles subject to this notification. Additional tables may be necessary where there are more than three groups subject to a notification.

Make: Intech Trailers
Model: Trailer
Model Year(s): 2013
Inclusive dates of manufacture (month and year): March & April 2013
Body Style/Type (for non-passenger cars):
Other information necessary to describe these vehicles (e.g., VIN range, GVWR or class for trucks, displacement for motorcycles, and number of passengers for buses): 129GG4839DN   129GT3824DN 129TT3437DN   129GG3822DN <del>129TT3437DN</del>
Total number of these vehicles: 4

Make:
Model:
Model Year(s):
Inclusive dates of manufacture (month and year):
Body Style/Type (for non-passenger cars):
Other information necessary to describe these vehicles (e.g., VIN range, GVWR or class for trucks, displacement for motorcycles, and number of passengers for buses):

Total number of these vehicles:

Make:
Model:
Model Year(s):
Inclusive dates of manufacture (month and year):
Body Style/Type (for non-passenger cars):
Other information necessary to describe these vehicles (e.g., VIN range, GVWR or class for trucks, displacement for motorcycles, and number of passengers for buses):
Total number of these vehicles:

Provide the following information as to all the groups of vehicles:

Grand total number of vehicles: \_\_\_\_\_ 4 \_\_\_\_\_

The percentage of the recall population you estimate actually contain the defect or noncompliance: 1.25%

Identify and describe how the recall population was determined (e.g., on what basis the recalled models were selected and how the inclusive dates of manufacture were determined):

Dometic informed INTECH trailers via a letter dated  
4-24-13. Dometic also provided a list of purchase  
orders & what awnings were affected.

Describe how the recall population is different from any similar vehicles not subject to this notification:

The recall population has a defective awning. All other  
trailers that have an installed awning do not contain  
the defect as laid out in this report.

### III. Description of the Defect or Noncompliance and Chronology of Events

Describe the defect or noncompliance, including a summary and detailed description of the nature and physical location (if appropriate) of the defect or noncompliance. Graphic aids should be provided where necessary.

The defect is located in the motor unit. The cotter pin  
was missing which could damage the motor and if this  
occurs it is possible that the awning can unfurl  
unexpectedly, either while the trailer is at rest or while  
IN transit.

Describe the cause(s) of the defect or noncompliance condition.

The defect is caused by a missing cotter pin that  
keeps the awning under tension while in the up  
position.

Describe the safety consequence(s) of the defect or noncompliance condition.

The awning could UNFurl unexpectedly striking people, vehicles or other property.

Identify any warning(s) that may precede the defect or noncompliance condition.

This potential defect is NOT evident from a post-installation inspection nor by a customer.

For defects, provide a dated, chronological summary of all the principle events that were the basis for the determination that the defect is related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information such as numbers of crashes, injuries and fatalities.

Intech Trailers became aware of the defect on 4-19-13, from a Product Recall issued by Dometic. Intech was able to determine all affected units by 4-26-13. We have experienced no warranty claims nor have there been any crashes, injuries or fatalities related to this defect.

For noncompliances, identify the test results and other information considered in determining the existence of the noncompliance, and provide the date of each test and observation indicative of that noncompliance.

NA

#### IV. The Remedy Program and Its Schedule

Describe the program for remedying the defect or noncompliance, including the plan for reimbursing those owners and purchasers who may have incurred costs to remedy the defect or noncompliance before receiving the manufacturer's notification concerning that defect or noncompliance. Also include, where applicable, details with dates concerning any production remedy that was conducted or will be conducted.

INTECH Trailers currently are working with the four (4)  
affected customers to receive a new awning or awning motor. Donetic  
is covering the cost to remedy the defect.

Provide the estimated date(s) on which owner and purchaser notifications will be issued and the estimated date(s) for completion of those notifications.

Notifications relating to this defect began May 3, 2013 and  
will be completed by August 30, 2013

Provide the estimated date(s) on which dealer and distributor notifications will be issued and the estimated date(s) for completion of those notifications.

All dealers were notified by May 29, 2013.

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

AT the end cap of the torsion rod there is a cotter  
pin, on the recalled component it is missing.

**\*\*\*\*\* IMPORTANT REMINDERS \*\*\*\*\***

A DRAFT version of the letter that the manufacturer intends to mail to owners and purchasers notifying them of the defect and/or noncompliance must be submitted to NHTSA at least five Federal Government business days before those letters are issued. In addition, it is recommended that the draft version of the letter that the manufacturer intends to send to its dealers and distributors concerning the defect and/or noncompliance also be submitted for review. For prompt receipt and review, drafts may be submitted to the attention of the Recall Management Division (NVS-215) via facsimile on (202) 366-7882, or email to [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov).

A representative copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, dealer, or purchaser, must be submitted to NHTSA no later than five days after they are initially sent. This requirement applies both to the final version of the notification letter that is sent to owners and purchasers, as well as the final version that is sent to dealers and distributors. It also includes any follow-up notifications issued concerning a recall. The representative copies of the letters sent to owners and purchasers, and dealers and distributors, must be submitted via certified mail. It is strongly recommended, however, that additional representative copies be submitted via facsimile on (202) 366-7882, or email to [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov), so that the submission can be more promptly reviewed. All submissions should be conspicuously labeled with the appropriate NHTSA-assigned recall number.

