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By Recall Management Division at 12:16 pm, Jul 10, 2013

13V-306
(14 pages)

Safety Defect and Noncompliance Report Guide for Vehicles

PART 573 Defect and Noncompliance Report

Date: 7/10/13

This report serves as [insert reporting manufacturer's name]'s notification to the U.S. Department of Transportation, National Highway Traffic Safety Administration that a [insert as applicable: "defect related to motor vehicle safety" or "noncompliance with Federal Motor Vehicle Safety Standards"] exists in certain [identify the vehicles at issue]. [Manufacturer] decided that this [insert "defect" or "noncompliance," as applicable] existed in these vehicles on [insert date].

I. Manufacturer, Designated Agent, and Other Chain of Distribution Information

Manufacturer's corporate name: MATTHEWS Specialty Vehicles

Vehicle brand or trademark name owner(s) (where applicable):

Designated Agent (imported vehicles):

If this notification concerns a defective or noncompliant component that the above identified manufacturer did not manufacture, identify that component and provide the name, address, and phone number of the manufacturer of the component (if this manufacturer is unknown, provide this information as to the supplier of the component):

Dometic Corp, 2320 Industrial Parkway, Elkhart, IN 46516
1-888-447-0003
Weather Pro Model 815 Awning motor

Name, address, email, and phone and fax numbers for the person(s) to whom inquiries about this report should be directed:

Manufacturer's assigned campaign number (where applicable):

II. Identification of the Recall Population and Its Size

Complete the tables below for each group of vehicles subject to this notification. Additional tables may be necessary where there are more than three groups subject to a notification.

Make: FREIGHTLINER
Model: XCR
Model Year(s): 2013
Inclusive dates of manufacture (month and year): 6/27/13
Body Style/Type (for non-passenger cars):
Other information necessary to describe these vehicles (e.g., VIN range, GVWR or class for trucks, displacement for motorcycles, and number of passengers for buses): 4UZFCHCY4 [REDACTED]
Total number of these vehicles: 1

Make:
Model:
Model Year(s):
Inclusive dates of manufacture (month and year):
Body Style/Type (for non-passenger cars):
Other information necessary to describe these vehicles (e.g., VIN range, GVWR or class for trucks, displacement for motorcycles, and number of passengers for buses):

Name, address, email, and phone and fax numbers for the person(s) to whom inquiries about this report should be directed:

Chris Chaney c.chaney@matthewsgroupinc.com
Matthews Specialty Vehicles p- 336-297-9600
101 S. Swing Rd. F- 336-297-4674
Greensboro, NC, 27409

Manufacturer's assigned campaign number (where applicable): Dometic - 13E-019

II. Identification of the Recall Population and Its Size

Complete the tables below for each group of vehicles subject to this notification. Additional tables may be necessary where there are more than three groups subject to a notification.

Make:	Thomas Built Buses
Model:	FE
Model Year(s):	2000
Inclusive dates of manufacture (month and year):	4/15/13
Body Style/Type (for non-passenger cars):	
Other information necessary to describe these vehicles (e.g., VIN range, GVWR or class for trucks, displacement for motorcycles, and number of passengers for buses):	1T88L4824Y1 [REDACTED]
Total number of these vehicles:	1

Make:	International
Model:	Terra Star
Model Year(s):	2013
Inclusive dates of manufacture (month and year):	6/12/13
Body Style/Type (for non-passenger cars):	
Other information necessary to describe these vehicles (e.g., VIN range, GVWR or class for trucks, displacement for motorcycles, and number of passengers for buses):	

1HTJSSKK3DH [REDACTED]

1HTJSSKK1DH [REDACTED]

Total number of these vehicles: 2

Make: Thomas Built Bus

Model: CHSU/Mickey

Model Year(s): 2011

Inclusive dates of manufacture (month and year): 4/24/13

Body Style/Type (for non-passenger cars):

Other information necessary to describe these vehicles (e.g., VIN range, GVWR or class for trucks, displacement for motorcycles, and number of passengers for buses):

5P0U40B27B1 [REDACTED]

Total number of these vehicles: 1

Provide the following information as to all the groups of vehicles:

Grand total number of vehicles: 5

The percentage of the recall population you estimate actually contain the defect or noncompliance: 100%

Identify and describe how the recall population was determined (e.g., on what basis the recalled models were selected and how the inclusive dates of manufacture were determined):

AWNINGS PURCHASED FROM DOMETIC MANUFACTURED BETWEEN
2/13/13 - 4/9/13

Describe how the recall population is different from any similar vehicles not subject to this notification:

III. Description of the Defect or Noncompliance and Chronology of Events

Describe the defect or noncompliance, including a summary and detailed description of the nature and physical location (if appropriate) of the defect or noncompliance. Graphic aids should be provided where necessary.

SEE ATTACHMENT FROM DOMETIC

Describe the cause(s) of the defect or noncompliance condition.

Describe the safety consequence(s) of the defect or noncompliance condition.

Identify any warning(s) that may precede the defect or noncompliance condition.

For defects, provide a dated, chronological summary of all the principle events that were the basis for the determination that the defect is related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information such as numbers of crashes, injuries and fatalities.

For noncompliances, identify the test results and other information considered in determining the existence of the noncompliance, and provide the date of each test and observation indicative of that noncompliance.

IV. The Remedy Program and Its Schedule

Describe the program for remedying the defect or noncompliance, including the plan for reimbursing those owners and purchasers who may have incurred costs to remedy the defect or noncompliance before receiving the manufacturer's notification concerning that defect or noncompliance. Also include, where applicable, details with dates concerning any production remedy that was conducted or will be conducted.

WE will NOTIFY our CUSTOMERS AFFECTED by this recall & direct them to the appropriate dealers to complete the recall.

Provide the estimated date(s) on which owner and purchaser notifications will be issued and the estimated date(s) for completion of those notifications.

WE will NOTIFY them via mail 7/15/13

Provide the estimated date(s) on which dealer and distributor notifications will be issued and the estimated date(s) for completion of those notifications.

AS SOON AS WE CAN get them scheduled into the repair shops to complete the recall. 7/20/13

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.