

Associate Administrator for Safety Assurance (NSA-01)  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE  
West Building  
Washington, DC 20590  
USA

Adana, July 08, 2013

**Notification to NHTSA in accordance with 49 CFR Part 573**

Dear Associate Administrator for Safety Assurance,

On July 05, 2013 Temsa Global decided that a noncompliance may exist on our TS30 and TS35C vehicles, and is consequently furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Responsibility and Reports.

Please find enclosed our 573 Defect and Noncompliance Report for the recall of passenger buses of make Temsa Global.

Yours sincerely,



Osman Gazi Dunder  
R&D Manager

Enclosures

**“PART 573 Defect and Noncompliance Responsibility and Reports**

On July 05, 2013, Temsa Global decided that a safety defect exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Responsibility and Reports.

Date this report was prepared: July 08, 2013

Furnish the manufacturer's identification code for this recall (if applicable): N.A.

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

**Manufacturer :**

Temsa Global Sanayi ve Ticaret A.S.  
Yolgecen Mah., Turhan Cemal Beriker Bulv.,  
No: 561, 01323 Adana, TURKEY

**Import Agent:**

CH Bus Sales Inc.  
1645 Lyndale Avenue North Suite 102  
Faribault, MN, USA 55021

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

- 1) Muhammet Can , International Customer Services Manager

Telephone Number: +90 0 533 293 78 15

Email : [muhammet.can@temsaglobal.com](mailto:muhammet.can@temsaglobal.com)

- 2) Cem Yazmanoglu, Temsa USA Regional Manager

Address : TEMSA USA  
TEMSA EUROPE NV D/B/A TEMSA USA  
5840 C South Semoran Boulevard  
ORLANDO, FL 32822, USA

Telephone Number : +1 404 602 0151

Email : [cem.yazmanoglu@temsaglobal.com](mailto:cem.yazmanoglu@temsaglobal.com)

- 3) Marvin Borntrager, Manager-Parts.Technical & Warranty

Address : 410 W. Taft-Vineland Rd.  
Orlando, FL 32824  
24/7 Support 877-85TEMSA  
[www.chbussales.com](http://www.chbussales.com)

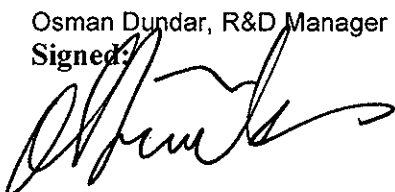
Telephone Number : 407-271-8935

Email : [mborntrager@chbussales.com](mailto:mborntrager@chbussales.com)

Name and Title of Person who prepared this report.

Osman Dunder, R&D Manager

Signed:



**I. Identify the Vehicle Models Involved in the Recall**

**2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:**

**Make(s):** Temsa Global

**Model Years Involved:** 2007- 2008 – 2009 – 2010 – 2011 – 2012 - 2013 model years

**Model(s):** TS35C & TS30

**Production Dates:**

1. 2007 – TS35C

**VIN Range:**

NLTRPPN7L01010002

**Vehicle Type:** Bus

**Bodystyle:** Motorcoach

2. 2008 – TS35C

**Production Date:** July 2008

**VIN Range:**

NLTRPPN7981000003

NLTRPPN7081000004

**Vehicle Type:** Bus

**Bodystyle:** Motorcoach

3. 2009 – TS35C

**Production Date :** September 2008 – October 2008

**VIN Range:**

NLTRPPN7091000005	NLTRPPN7491000010	NLTRPPN7891000012	NLTRPPN7X91000030
NLTRPPN7291000006	NLTRPPN7691000011	NLTRPPN7X91000013	NLTRPPN7391000032
NLTRPPN7491000007	NLTRPPN7191000014	NLTRPPN7991000018	NLTRPPN7991000035
NLTRPPN7691000008	NLTRPPN7591000016	NLTRPPN7091000019	NLTRPPN7491000038
NLTRPPN7891000009	NLTRPPN7791000017	NLTRPPN7891000026	NLTRPPN70A1000056

**Vehicle Type:** Bus

**Bodystyle:** Motorcoach

4. 2010 – TS35C

**Production Date :** September 2008 – January 2010

**VIN Range:**

NLTRPPN78A1000015	NLTRPPN70A1000039	NLTRPPN71A1000065	NLTRPPN73A1000021
NLTRPPN77A1000023	NLTRPPN73A1000049	NLTRPPN75A1000067	NLTRPPN75A1000022
NLTRPPN76A1000031	NLTRPPN75A1000053	NLTRPPN77A1000068	NLTRPPN79A1000024
NLTRPPN71A1000034	NLTRPPN79A1000055	NLTRPPN75A1000070	NLTRPPN70A1000025
NLTRPPN77A1000037	NLTRPPN74A1000061	NLTRPPN79A1000072	NLTRPPN74A1000027
NLTRPPN78A1000029	NLTRPPN72A1000043	NLTRPPN71A1000048	NLTRPPN72A1000057
NLTRPPN75A1000036	NLTRPPN74A1000044	NLTRPPN7XA1000050	NLTRPPN74A1000058
NLTRPPN77A1000040	NLTRPPN76A1000045	NLTRPPN71A1000051	NLTRPPN78A1000063
NLTRPPN79A1000041	NLTRPPN78A1000046	NLTRPPN73A1000052	NLTRPPN73A1000066
NLTRPPN70A1000042	NLTRPPN7XA1000047	NLTRPPN77A1000054	NLTRPPN79A1000069
NLTRPPN77A1000071	NLTRPPN76A1000028	NLTRPPP74A1000008	
NLTRPPN71A1000020	NLTRPPN72A1000060	NLTRPPP76A1000009	
NLTRPPN76A1000059	NLTRPPN7XA1000033	NLTRPPP72A1000010	
NLTRPPN76A1000062	NLTRPPP71A1000001	NLTRPPP74A1000011	
NLTRPPN7XA1000064	NLTRPPP73A1000002	NLTRPPP72A1000007	

**Vehicle Type:** Bus**Bodystyle:** Motorcoach

5. 2011 – TS35C

**Production Date :** November 2010 - June 2011**VIN Range:**

NLTRPPR73B1000001	NLTRPPR72B1000006	NLTRPPR76B1000011
NLTRPPR75B1000002	NLTRPPR74B1000007	
NLTRPPR77B1000003	NLTRPPR76B1000008	
NLTRPPR79B1000004	NLTRPPR78B1000009	
NLTRPPR70B1000005	NLTRPPR74B1000010	

**Vehicle Type:** Bus**Bodystyle:** Motorcoach

6. 2012 – TS35C

**Production Date :** June 2011 - June 2012**VIN Range:**

NLTRPPR72C1000041	NLTRPPR72C1000007	NLTRPPR79C1000022	NLTRPPR79C1000036
NLTRPPR74C1000042	NLTRPPR74C1000008	NLTRPPR70C1000023	NLTRPPR70C1000037
NLTRPPR76C1000043	NLTRPPR76C1000009	NLTRPPR72C1000024	NLTRPPR72C1000038
NLTRPPR78C1000044	NLTRPPR72C1000010	NLTRPPR76C1000026	NLTRPPR74C1000039
NLTRPPR7XC1000045	NLTRPPR76C1000012	NLTRPPR74C1000025	NLTRPPR70C1000040
NLTRPPR71C1000046	NLTRPPR74C1000011	NLTRPPR78C1000027	NLTRPPR75C1000051
NLTRPPR75C1000048	NLTRPPR78C1000013	NLTRPPR7XC1000028	NLTRPPR77C1000052
NLTRPPR77C1000049	NLTRPPR7XC1000014	NLTRPPR71C1000029	NLTRPPR79C1000053
NLTRPPR73C1000050	NLTRPPR71C1000015	NLTRPPR78C1000030	NLTRPPR70C1000054
NLTRPPR73C1000047	NLTRPPR73C1000016	NLTRPPR73C1000002	NLTRPPR72C1000055

NLTRPPR71C1000001	NLTRPPR75C1000017	NLTRPPR7XC1000031	NLTRPPR74C1000056
NLTRPPR75C1000003	NLTRPPR77C1000018	NLTRPPR71C1000032	NLTRPPR76C1000057
NLTRPPR77C1000004	NLTRPPR79C1000019	NLTRPPR73C1000033	NLTRPPR78C1000058
NLTRPPR79C1000005	NLTRPPR75C1000020	NLTRPPR75C1000034	NLTRPPR7XC1000059
NLTRPPR70C1000006	NLTRPPR77C1000021	NLTRPPR77C1000035	NLTRPPR76C1000060
NLTRPPR78C1000061	NLTRPPR70C1000071	NLTRPPR76C1000091	NLTRPPR76D1000089
NLTRPPR7XC1000062	NLTRPPR72C1000072	NLTRPPR78C1000092	NLTRPPR72D1000090
NLTRPPR71C1000063	NLTRPPR74C1000073	NLTRPPR73C1000081	NLTRPPR7XC1000093
NLTRPPR73C1000064	NLTRPPR76C1000074	NLTRPPR73D1000082	NLTRPPR71C1000094
NLTRPPR75C1000065	NLTRPPR78C1000075	NLTRPPR75D1000083	NLTRPPR73C1000095
NLTRPPR77C1000066	NLTRPPR7XC1000076	NLTRPPR77D1000084	NLTRPPR75C1000096
NLTRPPR79C1000067	NLTRPPR71C1000077	NLTRPPR79D1000085	
NLTRPPR70C1000068	NLTRPPR73C1000078	NLTRPPR70D1000086	
NLTRPPR72C1000069	NLTRPPR75C1000079	NLTRPPR72D1000087	
NLTRPPR79C1000070	NLTRPPR71C1000080	NLTRPPR74D1000088	

**Vehicle Type:** Bus

**Bodystyle:** Motorcoach

7. 2013 – TS35C

**Production Date :** June 2012 – November 2012

**VIN Range:**

NLTRPPR73D1000082	NLTRPPR77D1000098	NLTRPPR75D1000116	NLTRPPR74D1000110
NLTRPPR75D1000083	NLTRPPR79D1000099	NLTRPPR77D1000117	NLTRPPR76D1000111
NLTRPPR77D1000084	NLTRPPR71D1000100	NLTRPPR79D1000118	NLTRPPR78D1000112
NLTRPPR79D1000085	NLTRPPR73D1000101	NLTRPPR70D1000119	NLTRPPR71D1000114
NLTRPPR70D1000086	NLTRPPR75D1000102	NLTRPPR77D1000120	NLTRPPR78D1000126
NLTRPPR72D1000087	NLTRPPR77D1000103	NLTRPPR79D1000121	
NLTRPPR74D1000088	NLTRPPR72D1000106	NLTRPPR70D1000122	
NLTRPPR76D1000089	NLTRPPR79D1000104	NLTRPPR72D1000123	
NLTRPPR72D1000090	NLTRPPR70D1000105	NLTRPPR76D1000108	
NLTRPPR75D1000097	NLTRPPR74D1000107	NLTRPPR78D1000109	

**Vehicle Type:** Bus

**Bodystyle:** Motorcoach

8. 2012 – TS30

**Production Date :** November 2012 – December 2012

**VIN Range:**

NLTAPLR56C1000001
NLTAPLR58C1000002

**Vehicle Type:** Bus

**Bodystyle:** Motorcoach

8. 2013 – TS30

**Production Date :** September 2012 – December 2012

**VIN Range:**

NLTAPLR5XD1000004	NLTAPLR52D1000014	NLTAPLR55D1000024	NLTAPLR58D1000034
NLTAPLR55D1000007	NLTAPLR54D1000015	NLTAPLR57D1000025	NLTAPLR5XD1000035
NLTAPLR51D1000005	NLTAPLR56D1000016	NLTAPLR59D1000026	
NLTAPLR53D1000006	NLTAPLR58D1000017	NLTAPLR50D1000027	
NLTAPLR57D1000008	NLTAPLR5XD1000018	NLTAPLR52D1000028	
NLTAPLR59D1000009	NLTAPLR51D1000019	NLTAPLR54D1000029	
NLTAPLR55D1000010	NLTAPLR58D1000020	NLTAPLR50D1000030	
NLTAPLR57D1000011	NLTAPLR5XD1000021	NLTAPLR52D1000031	
NLTAPLR59D1000012	NLTAPLR51D1000022	NLTAPLR54D1000032	
NLTAPLR50D1000013	NLTAPLR53D1000023	NLTAPLR56D1000033	

**Vehicle Type:** Bus

**Bodystyle:** Motorcoach

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Vehicles equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Vehicles of all Vehicles manufactured during that time period.

100 %

**II. Identify the Recall Population**

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

Model	Model Years	Number of Vehicles
TS35	2007	1
	2008	2
	2009	20
	2010	55
	2011	11
	2012	96
	2013	35
TS30	2012	2
	2013	32
<b>Total Number Potentially Affected by the recall</b>		<b>254</b>

**4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance:**

10-50 %

**Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:**

The recall population was determined considering the vehicles that were dispatched before the new pre-delivery check process started.

### **III. Describe the Defect or Noncompliance**

**5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.**

According to FMVSS 217, item S5.5.1 states that "When a release mechanism is not located within an occupant space of an adjacent seat, a label meeting the requirements of S5.5.2 that indicates the location of the nearest release mechanism shall be placed within the occupant space."

These labels may not have been installed correctly on some of the recalled vehicles

**Describe the cause(s) of the defect or noncompliance condition.**

Some labels that are indicating the location of nearest release mechanism in the occupant space may have been omitted in the production line.

**Describe the consequence(s) of the defect or noncompliance condition.**

Passengers may spend extra time to find the location of the release mechanism in case of emergency

**Identify any warning which can (a) precede or (b) occur.**

The labels that consist arrows which indicates the nearest location of the release mechanism may not exist.

**If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.**

N.A.

**Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:**

N.A.

### **IV. Provide the Chronology in Determining the Defect/Noncompliance**

*If the recall is for a defect, complete item 6, otherwise item 7.*

**6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary**

should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

N.A.

**7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.**

In June, during a modification in the field, it was observed that some of the labels (that are showing the nearest release opening mechanism) do not exist. So the vehicles which were dispatched before the starting date of new pre-delivery check process, are considered to be checked and corrected if necessary.

#### **V. Identify the Remedy**

**8. A description of the manufacturer's program for remedying the defect or noncompliance. This program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of the manufacturer's notification of owners, purchasers and dealers, in accordance with §573.13 of this part. A manufacturer's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by §573.13 that is not in a general reimbursement plan shall be submitted in the manufacturer's report to NHTSA under this section. If a manufacturer submits one or more general reimbursement plans, the manufacturer shall update each plan every two years, in accordance with §573.13. The manufacturer's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters.**

The vehicles will be checked and if there is any missing label it will be completed.

**9. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy. Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.**

The absent labels on the vehicles will be completed.

**Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.**

The recall condition was corrected in the production by making sure that the related labels are installed correctly. The production remedy was identical to the recall remedy in the field.

#### **VI. Identify the Recall Schedule**

**10. Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.**

Temsa will send notifications to customers after receiving approval by NHTSA for Temsa's draft customer notification letter.

#### **VII. Furnish Recall Communications**

**11. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification.**

*A DRAFT copy of the notification documents will be submitted by E-Mail to RMD.ODI@dot.gov for review prior to mailing.*

These documents will be submitted separately from those provided in accordance with Part 579.5 requirements.