



July 2, 2013

Ms. Nancy Lummen Lewis
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Recall Management Division (NVS-215)
Room: W48-302
1200 New Jersey Ave. SE
Washington, DC 20590

Dear Ms. Lewis:

Attached is Chrysler Group LLC's ("Chrysler") Defect Information Report, complying with the requirements of 49 CFR Part 573, Defect and Noncompliance Reports, which contains details of a potential safety related defect in vehicles.

Chrysler Group will conduct a voluntary safety recall on all affected vehicles to replace the Occupant Restraint Control (ORC) Module.

Sincerely,

A handwritten signature in blue ink that reads "Kristin Kolodge".

Kristin J. Kolodge

Enclosure: Defect Information Report for Chrysler Group LLC. Recall N48

cc: Frank Borris, NHTSA

DEFECT INFORMATION REPORT FOR CHRYSLER GROUP LLC

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Submission Date: July 2, 2013

573.6(c)(1): Manufacturer's Name, Brand Name

Chrysler Group LLC, Chrysler, Dodge

573.6(c)(2): Identification of Affected Vehicles

Make(s)	Model(s)	Model Year(s)	Inclusive Dates of Manufacture
Chrysler Dodge	Town & Country Grand Caravan	2013	June 11, 2013 – June 12, 2013

573.6(c)(2)(iv): Component manufacturer name, address, telephone number, and country of origin:

Continental Automotive Systems
One Continental Drive
Auburn Hills, MI 48326
248-391-5643
Mexico

573.6(c)(3): Potentially Affected Vehicle Population

184 (estimated)

573.6(c)(4): Percentage of Affected Vehicles

100%

573.6(c)(5): Description of Defect or Noncompliance

The ORC contains a software error that may affect airbag deployments in collisions. The incorrect software file contained test calibrations which will affect airbag deployments in front, side, rollover, and rear impact collisions.

DEFECT INFORMATION REPORT FOR CHRYSLER GROUP LLC

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573.6(c)(6): Chronology of Principal Events Leading to Determination of a Safety Defect

N/A

573.6(c)(7): Information Used in Determination of a Noncompliance

- In June 2013, Chrysler was informed by Continental, the supplier of the ORC module, that they had incorrectly flashed production ORC modules with software that contained test calibrations.
- The vehicles are not compliant to FMVSS 208 and 214. The incorrect software affects airbag deployments in front, side, rollover, and rear impact collisions.

573.6(c)(8): Description of Remedy

Chrysler will conduct a voluntary safety recall to replace the ORC Module.

Chrysler has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, Chrysler, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

573.6(c)(10): Dealer and Owner Communications

Chrysler plans to begin notification of dealers and owners in August 2013. Chrysler will provide the dealer and owner letters when available.

573.6(c)(11): Manufacturer's Campaign Number

Chrysler has assigned recall number N48 to this action.