

DEFECT INFORMATION REPORT FOR CHRYSLER GROUP LLC

Page 1

Submission Date: July 31, 2013

573.6(c)(1): Manufacturer's Name, Brand Name

Chrysler Group LLC, RAM

573.6(c)(2): Identification of Affected Vehicles

Make(s)	Model(s)	Model Year(s)	Inclusive Dates of Manufacture
RAM	1500/2500/3500	2013	September 9, 2012 – March 5, 2013

573.6(c)(2)(iv): Component manufacturer name, address, telephone number, and country of origin:

N/A

573.6(c)(3): Potentially Affected Vehicle Population

17,411 (estimated)

573.6(c)(4): Percentage of Affected Vehicles

100% (approximate)

573.6(c)(5): Description of Defect or Noncompliance

RAM 1500, 2500, and 3500 vehicles equipped with optional premium tail lamps may not give notification of a turn signal malfunction as required by FMVSS 108.

573.6(c)(6): Chronology of Principal Events Leading to Determination of a Safety Defect

- On February 28, 2013, Chrysler opened an investigation as a result of a report that there was no instrument cluster double-flash notification of a turn signal malfunction.
- PRI 13-245-01 was initiated and a yard hold was implemented at Warren Truck and Saltillo assembly plants pending further investigation.
- The investigation determined the Central Body Controller (CBC) was not properly recognizing the malfunction fault from the tail lamps and subsequently was not sending the double-rate flash instruction to the cluster.

DEFECT INFORMATION REPORT FOR CHRYSLER GROUP LLC

Page 2

- Chrysler developed a CBC software update to address the absence of a turn signal malfunction notification.
- The CBC software update was validated on multiple trucks. Validation testing was completed on March 4, 2013.
- The suspect period conclusion date at Warren Truck Assembly was established on March 4, 2013.
- The suspect period conclusion date at Saltillo Assembly was established on March 5, 2013.
- During its investigation, Chrysler identified 0 CAIRs, 0 VOQs and 0 field reports potentially related to this issue.
- Chrysler Group LLC is not aware of any accidents or injuries related to this issue.
- On May 28, 2013, Chrysler Group LLC decided to conduct a voluntary safety recall to update the CBC with a service re-flash providing the required turn signal malfunction notification.

573.6(c)(7): Information Used in Determination of a Noncompliance

FMVSS 108 – Lights, Reflective Devices, and Associated Equipment

Chrysler's investigation determined the CBC was not properly recognizing the malfunction fault from the tail lamps and subsequently was not sending the double-rate flash instruction to the instrument cluster.

573.6(c)(8): Description of Remedy

Chrysler will conduct a voluntary safety recall on all affected vehicles to update the Central Body Controller (CBC) software with a service flash providing the required turn signal malfunction notification.

Chrysler has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, Chrysler, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

573.6(c)(10): Dealer and Owner Communications

Chrysler plans to begin notification of dealers and owners in July 2013. Chrysler will provide the dealer and owner letters when available.

DEFECT INFORMATION REPORT FOR CHRYSLER GROUP LLC

Page 3

573.6(c)(11): Manufacturer's Campaign Number

Chrysler has assigned recall number N35 to this action.