

**RECEIVED**

By Recall Management Division at 2:53 pm, Apr 25, 2013



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April 25, 2013

**VIA E-MAIL  
RECEIPT CONFIRMATION REQUESTED**

Ms. Nancy Lewis  
Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
Attn: Recall Management Division (NVS-215)  
1200 New Jersey Ave. S.E.  
Washington, DC 20590

Re: Thor Motor Coach  
Defect and Non-Compliance Report

Dear Ms. Lewis:

Thor Motor Coach (TMCRV) has been notified by Dometic Corporation (Dometic) concerning a safety defect involving Recreational vehicle awnings built between February 13, 2013 and April 9, 2013. Dometic has already initiated a safety recall campaign with respect to this defect. NHTSA has assigned recall number 13E-019 to the Dometic recall campaign.

Pursuant to Part 573 of Title 49 of the Code of Federal Regulations, we are hereby notifying the National Highway Traffic Safety Administration that certain buses manufactured by TMCRV were built with Dometic chassis that contain the defect.

As more specifically set forth below, Dometic has agreed to conduct the recall campaign involving these defective chassis. TMCRV will provide Dometic with a list of dealers and owners to assist Dometic in remedying the defect. Dometic will be filing the quarterly reports in connection with the recall campaign.

- A. Recall Population and Vehicle Identification. The recall population includes the following product brands manufactured by TMCRV.

<u>Product Brand</u>	<u>Model Years</u>
Challenger	2013-2014
Four Winds 5000	2013-2014
Hurricane	2013-2014
Chateau	2013-2014
Majestic	2014
Chateau Sport	2013-2014
Windsport	2013-2014
Palazzo	2013
Four Winds Siesta	2013

The total number of vehicles subject to this recall campaign is: 427.  
These vehicles were built between February 13, 2013 and April 9, 2013.

- B. Description of Defect. It has been decided Dometic 9100 Power Awnings and Weather Pro awnings manufactured between February 13, 2013 [306XXXXX serial #] through April 9, 2013 [314XXXXX serial #] and installed on TMCRV vehicles indicated in the population above may have a certain electric motor design that is subject to damage. If the motor is damaged, the awning may unfurl unexpectedly either in transit or while parked leading to an increased risk of vehicle crash, property damage and/or personal injury.
- C. Supplier Information:  
Dometic Corporation  
2320 Industrial Parkway Elkhart, IN 46516  
Contact: Dave Schutz, Vice President - OEM Sales and Marketing
- D. Basis for Determining that a Defect Exists. TMCRV was notified by Dometic of the defect on April 15, 2013.
- E. Remedying of Defect. The remedy is to replace the awning motor. This remedy will be done at no cost to the owner.
- F. Owner Notifications. TMC will notify owners of the motorhomes of the safety defect. A copy of the Owner's notification letter is attached for approval.
- G. Dealer Notifications: TMC will notify its dealers of the safety defect. A copy of the Dealer's letter is attached for approval. This letter will be transmitted electronically to the TMC dealer population.
- H. Quarterly Reporting Requirements. Dometic will be responsible for filing quarterly reports in connection with recall campaign 13E-019. Because the information included by Dometic in its quarterly reports will encompass the remedying of the TMCRV motorhomes subject to this recall campaign, TMCRV will not file quarterly reports to avoid duplication.
- I. Campaign Number. TMCRV does not have an internal campaign number for this recall. TMCRV will use the recall campaign number assigned by NHTSA.

The enclosed information should comply with the NHTSA regulations and satisfy the obligations of TMCRV with respect to this recall campaign. If you need any additional information regarding the participation of TMCRV in this recall campaign, please feel free to contact David Mihalick at 937-596-6849, Ext. 7363. or Mark Stanley at TMCRV directly at (877) 500-1020 EXT. 2095.

Sincerely,



David M. Mihalick  
Thor Industries, Standards Compliance Manager