



PO Box 2000 Goshen, IN 46527

April 22, 2013

**VIA E-MAIL
RECEIPT CONFIRMATION REQUESTED**

Ms. Nancy Lewis
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Attn: Recall Management Division (NVS-215)
1200 New Jersey Ave. S.E.
Washington, DC 20590

Re: Keystone RV Company
Defect and Non-Compliance Report

Dear Ms. Lewis:

Keystone RV Company (“Keystone”) has decided that a defect which relates to motor vehicle safety exists in the recreational vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

- A. Recall Population and Vehicle Identification. The recall population includes the following product brands manufactured by Keystone.

<u>Product Brand and VIN Ranges</u>	<u>Production Dates</u>
2013 - 2014 Alpine Fifth Wheels 2013 4YDF35326DE780684 - 4YDF37226DE780892 2014 4YDF37227EE780000 - 4YDF32529EE780028	1/31/2013 – 4/9/2013
2013 - 2014 Avalanche Fifth Wheels 2013 4YDF3202XDE760621 - 4YDF34120DE760699 2014 4YDF3602XEE760000 - 4YDF36024EE760056	2/20/2013 – 4/12/2013
2013 - 2014 Bullet Travel Trailers and Fifth Wheels Plant 702 2013 4YDT32B25DD423019 - 4YDT24124DD423528 2014 4YDT19F2XED420000 - 4YDT19F2XED420238 Plant 921	2/19/2013 – 4/12/2013
2013 4YDT20426DX423176 - 4YDT2122XDX423478 2014 4YDT2842XEX420023 - 4YDT28121EX420044	3/13/2013 – 4/3/2013

<u>Product Brand and VIN Ranges</u>	<u>Production Dates</u>
2013 - 2014 Cougar Travel Trailers and Fifth Wheels Plant 2	2/26/2013 – 4/15/2013
2013 4YDF28S21D2507014 - 4YDF33322D2507876 2014 4YDF3332XE2500000 - 4YDF28R20E2500451 Plant 31	2/15/2013 – 4/12/2013
2013 4YDT30F23DV506831 - 4YDT31R26DV507862 2014 4YDT19R2XE500063 - 4YDT31S25EV500302 Plant 901	2/25/2013 – 4/11/2013
2013 4YDT27R26DC506857 - 4YDT21R26DC507861 2014 4YDT21R21EC500026 - 4YDT30R24EC500335	
2013 - 2014 Cougar High Country Travel Trailers and Fifth Wheels	2/27/2013 – 4/11/2013
2013 4YDT31926DA510784 - 4YDF31723DA510872 2014 4YDF29921EA510000 - 4YDT31923EA510047	
2013 Energy Travel Trailers	2/25/2013 – 3/13/2013
2013 4YDT23620DN830159 - 4YDT30028DN830172	
2013 - 2014 Hideout Travel Trailers (Oregon Only)	2/21/2013 – 4/12/2013
2013 4YDT24B25DN204005 - 4YDT24B23DN204763 2014 4YDT24B26EN200000 - 4YDT24B24EN200299	
2013 - 2014 Laredo Travel Trailers and Fifth Wheels Plant 31	2/18/2013 – 4/9/2013
2013 4YDT29125DV602572 - 4YDT29628DV602946 2014 4YDT30321EV600020 - 4YDT30828EV600136 Plant 41	3/22/2013 – 4/4/2013
2013 4YDF29325DK602454 - 4YDF29325DK602471 Plant 311	2/19/2013 – 4/11/2013
2013 4YDF32925DE602562 - 4YDF32926DE602988 2014 4YDF29229EE600000 - 4YDF31225EE600185	
2013 - 2014 Montana Fifth Wheels	2/18/2013 – 4/11/2013
2013 4YDF37527D4702025 - 4YDF35820D4702416 2014 4YDF38524E4700000 - 4YDF36220E4700083	
2013 - 2014 Montana Mountaineer Fifth Wheels	2/19/2013 – 4/11/2013
2013 4YDF37520D4730975 - 4YDF33128D4731077 2014 4YDF3452XE4730000 - 4YDF34528E4730061	

<u>Product Brand and VIN Ranges</u>	<u>Production Dates</u>
2013 - 2014 Montana High Country Fifth Wheels	2/27/2013 – 4/9/2013
2013 4YDF35521DA740761 - 4YDF33825DA740844	
2014 4YDF35526EA740000 - 4YDF31828EA740021	
2013 - 2014 Outback Travel Trailers	2/19/2013 – 4/12/2013
2013 4YDT29821DB453553 - 4YDT26025DB454053	
2014 4YDT31627EB450000 - 4YDT3102XEB450176	
2013 - 2014 Passport Travel Trailers and Fifth Wheels (Not Express Models)	
Plant 701	2/21/2013 – 4/12/2013
2013 4YDT29226DT413911 - 4YDT33B20DT414417	
2014 4YDT29120ET410005 - 4YDT32229ET410250	
Plant 921	2/27/2013 – 4/11/2013
2013 4YDT19522DX413962 - 4YDT2652XDX414286	
2014 4YDT21029EX410113 - 4YDT23025EX410153	
2013 - 2014 Raptor Travel Trailers and Fifth Wheels	2/20/2013 – 4/11/2013
2013 4YDF30028DR801504 - 4YDF38131DR801690	
2014 4YDF38139ER800000 - 4YDF36531ER800068	
2014 Residence Travel Trailers	4/10/2013 – 4/12/2013
2014 4YDT4052XE3160000 - 4YDT40526E3160012	
2013 - 2014 Springdale Travel Trailers and Fifth Wheels	
Plant 3	2/13/2013 – 4/5/2013
2013 4YDF2842XD3103667 - 4YDT31124D3104390	
2014 4YDT31220E3100143 - 4YDF28021E3100177	
Plant 902 with Power Awning Option	3/5/2013 – 4/11/2013
2013 4YDT28222DG103886 - 4YDT28226DG104264	
2014 4YDT25726EG100000 - 4YDT26726EG100102	
2013 - 2014 Summerland Travel Trailers with Power Awning Option	2/15/2013 – 4/10/2013
2013 4YDT17921D3151261 - 4YDT28224D3151509	
2014 4YDT29827E3150000 - 4YDT26025E3150099	
2013 - 2014 Sydney Fifth Wheels	2/20/2013 – 4/5/2013
2013 4YDF32524DB630327 - 4YDF34025DB630369	
2014 4YDF3402XEB630000 - 4YDF34022EB630007	

The total number of vehicles subject to this recall campaign is:

6561

- B. Description of Defect. It has been decided Dometic 9100 Power Awnings and Weather Pro awnings manufactured between February 13, 2013 [306XXXXX serial #] through April 9, 2013 [314XXXXX serial #] and installed on Keystone vehicles indicated in the population above may have a certain electric motor design that is subject to damage. If the motor is damaged, the awning may unfurl unexpectedly either in transit or while parked leading to an increased risk of vehicle crash, property damage and/or personal injury.
Manufacturer: Dometic Corporation 2320 Industrial Parkway Elkhart, IN 46516
Contact: Dave Schutz, Vice President - OEM Sales and Marketing
- C. Basis for Determining that a Defect Exists. April 15, 2013 Keystone was notified by Dometic of the defect. A subsequent review of complaints revealed Keystone has received 7 complaints of awnings unfurling. One vehicle was involved in a crash allegedly due to the awning coming open during transit. There have been no reports of personal injury or deaths. All Keystone vehicles manufactured with the Awnings identified by Dometic are included in the recall population.
- D. Remedying of Defect. The remedy is to replace the awning motor with one supplied by Keystone. The parts and service for this remedy will be supplied at no charge.
- E. Owner Notifications. Keystone will notify the owners of the recreational vehicles by letter beginning in May 2013 pending NHTSA approval. A final copy of the owner letter will also be provided to NHTSA, along with the dealer repair procedures.
- F. Quarterly Reporting Requirements. Keystone will be filing quarterly reports in connection with this recall campaign.
- G. Campaign Number. Keystone's identification code for this recall is 13-193.

If you need any additional information regarding this recall campaign, please feel free to contact me at 574-537-3925.

Sincerely,

Garett Carolus
Keystone RV Company
Technical Manager