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By Recall Management Division at 11:44 am, Apr 09, 2013

Southeast Toyota Distributors, LLC

100 Jim Moran Boulevard
Deerfield Beach, Florida 33442
(954) 429-2000

April 8, 2013

Ms. Nancy Lummen Lewis
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Attention: Recall Management Division (NVS-215)
1200 New Jersey Avenue, S.E.
Washington DC 20590

Re: FMVSS 110 Load Carrying Capacity Modification Labels – Noncompliance
Information Report Pursuant to 49 CFR Part 573.

Dear Ms. Lewis,

In accordance with the requirements of 49 CFR Part 573, Southeast Toyota Distributors, LLC. ("SET") hereby submits the attached Non-Compliance Information Report concerning certain branded Toyota vehicles distributed by SET that do not meet the requirements of FMVSS 110, Load Carrying Capacity Modification Labels.

Should you have any questions about this report, please contact me at (954) 418-5243.

Sincerely,

SOUTHEAST TOYOTA DISTRIBUTORS, LLC

Maurice L. Jemison
Associate General Counsel

attachment



NON-COMPLIANCE INFORMATION REPORT

1. Vehicle Manufacturer Information

All affected vehicles were purchased by Southeast Toyota Distributors, LLC (SET), an independent motor vehicle distributor, from Toyota Motor Sales, USA, Inc. The affected vehicles were manufactured by affiliates of Toyota Motor Sales, USA, Inc., (TMS) and were accessorized by SET prior to the first retail sale.

2. Identification of Affected Vehicles

All affected vehicles are Toyota or Scion branded vehicles. The affected vehicles fall within the VDS/VIS ranges set forth in Exhibit A attached and the table in Section 7.

3. Total Number of Vehicles Potentially Affected:

The total number of vehicles affected is 7,389.

4. Percentage of Vehicles Estimated to Actually Experience Noncompliance:

One hundred percent (100%) of vehicles identified as the Total Affected Units. Not all vehicles within the VIN range are impacted. The number of vehicles with the noncompliance is identified as the Total Affected Units. These vehicles were identified from a VIN-specific review of original factory weight and net accessory weight added to the vehicles. Owners of affected vehicles will be notified by mail and will receive a label or other instructions as set forth below.

5. Description of Noncompliance

Pursuant to FMVSS 110 S10, a load carrying capacity modification label must be added to a vehicle if weight exceeding the lesser of 1.5 percent of GVWR or 45.4 kg (100 pounds) is added to a vehicle between final vehicle certification and the first retail sale of the vehicle, and the corrected values must be accurate to within 1 percent of the actual added weight. With regard to the vehicles that are subject to this recall, SET added net accessory weight in excess of the 1.5 percent/100 lbs and provided the requisite load carrying capacity modification label, but SET has determined that certain labels were not accurate to within 1 percent of the actual added weight.

6. Test Results and Other Information

During the course of an audit to verify SET's label process in January 2012, SET found that it had been supplied with certain inaccurate accessory weights. SET conducted a detailed, VIN specific review to determine vehicles for which a revised load carrying capacity modification label would be necessary. That review was completed in April, 2013 and each of those vehicles is included in this recall. SET has taken measures to ensure greater accuracy in the future, including imposing new requirements on vendors enabling SET to verify the accessory weights.

7. Description of Corrective Repair Action

SET will notify the customers by mail of the noncompliance and will provide them with a label to be installed over the inaccurate label. Each label will be generated specifically for each customer's vehicle, based on the accessories actually installed.

Eleven (11) vehicles cannot be remedied solely with a revised label because the amount of net accessory weight added to the vehicle has caused the cargo carrying capacity to become negative after accounting for the presumed occupancy weight of each designated seating position. For those affected vehicles, customers will be requested to contact SET to arrange for an appropriate remedy and/or compensation, which could include an exchange or upgrade of accessories at no charge. Vehicles in this category are set forth below:

2T3BF4DV9AW078018	2010 RAV4
2T3WK4DV3AW007412	2010 RAV4
2T3YF4DV0AW042549	2010 RAV4
2T3YF4DV9BW078810	2011 RAV4
2T3YK4DV1AW008129	2010 RAV4
2T3YK4DV3AW008391	2010 RAV4
2T3YK4DV9AW008766	2010 RAV4
4T3BK3BB1AU041799	2010 Venza
4T3ZA3BB0AU034201	2010 Venza
4T3ZK3BBXAU032789	2010 Venza
5TDYK3DC7CS234334	2012 Sienna

8. Recall Schedule

SET is coordinating with R.L. Polk & Co. to obtain current owner mailing address data based on the VIN of each individual affected vehicle, and also with a third party service provider to print and mail the owner notification letters and labels to owners of affected vehicles. Samples of the owner notification letter for those receiving new labels, as well as those needing to contact SET, will be provided. SET expects the mailing of customer notification letters to begin on or about May 7, 2013.

9. Distributor / Dealer Notification Schedule

SET will notify Dealers of the Recall and provide guidelines and appropriate support approximately one week prior to the mailing of customer notification letters.

Southeast Toyota Distributors, LLC
Identification of Affected Vehicles VIN Range Attachment
2013 Weight Label Recall - Exhibit A

Series	WMI	Model Year	VDS	VIS Start	VIS End
Scion FR-S	JF1	2013	ZNAA1	1700153	1700153
Hybrid Highlander	JTE	2010	JW3EH	2045714	2048121
Prius	JTD	2012	KN3DU	1568085	1568085
Sienna	5TD	2011	KK3DC	S099751	S099751
			YK3DC	S001647	S084595
Tacoma 2x	3TM	2010	JU4GN	M103901	M109116
			KU4HN	M026566	M026566
		2011	JU4GN	M110235	M125632
			KU4HN	M027119	M030859
		2012	JU4GN	M126754	M138801
			KU4HN	M031006	M033970
		2013	JU4GN	M138895	M141428
	5TE	2010	KU4HN	Z715603	Z715603
	5TF	2011	JU4GN	X003608	X011630
			JX4CN	X001392	X006890
			JX4GN	X001837	X006020
			KU4HN	X001565	X001565
			NX4CN	X007791	X008043
			TU4GN	X001244	X011751
			TX4CN	X002686	X006354
			TX4GN	X002376	X006188
		2012	JU4GN	X015495	X028700
			JX4CN	X012256	X021494
			JX4GN	X007246	X014209
			KU4HN	X001977	X001992
			NX4CN	X008817	X012445
			TU4GN	X013976	X013976
			TX4CN	X011125	X021076
			TX4GN	X006321	X014200
		2013	JU4GN	X029112	X032467
			JX4CN	X022762	X024097
			JX4GN	X014703	X016590
			KU4HN	X003016	X003125
			NX4CN	X018333	X019335
			TX4CN	X023926	X025114
			TX4GN	X014642	X015442
Scion XD	JTK	2011	KU4B4	1012578	1012578
Tacoma 4X	3TM	2010	MU4FN	M020274	M023427

		2011	LU4EN MU4FN	M057051 M023764	M080685 M037182
		2012	LU4EN MU4FN	M081048 M039009	M103499 M049113
		2013	LU4EN MU4FN	M104187 M050110	M106020 M050234
	5TF	2011	LU4EN MU4FN PX4EN UU4EN UX4EN	X002816 X001639 X004101 X005959 X005237	X022628 X003026 X007000 X018332 X008328
			LU4EN MU4FN PX4EN UU4EN UX4EN	X028634 X005083 X008870 X024426 X010168	X048786 X009485 X012712 X048498 X014711
			LU4EN MU4FN PX4EN UX4EN	X051348 X011203 X013750 X016296	X054677 X011203 X013789 X016296
		2012	LU4EN MU4FN PX4EN UU4EN UX4EN	X028634 X005083 X008870 X024426 X010168	X048786 X009485 X012712 X048498 X014711
			LU4EN MU4FN PX4EN UX4EN	X051348 X011203 X013750 X016296	X054677 X011203 X013789 X016296
			LU4EN MU4FN PX4EN UX4EN	X051348 X011203 X013750 X016296	X054677 X011203 X013789 X016296
			LU4EN MU4FN PX4EN UX4EN	X051348 X011203 X013750 X016296	X054677 X011203 X013789 X016296
		2013	LU4EN MU4FN PX4EN UX4EN	X051348 X011203 X013750 X016296	X054677 X011203 X013789 X016296
			LU4EN MU4FN PX4EN UX4EN	X051348 X011203 X013750 X016296	X054677 X011203 X013789 X016296
			LU4EN MU4FN PX4EN UX4EN	X051348 X011203 X013750 X016296	X054677 X011203 X013789 X016296
Scion TC	JTK	2012	JF5C7	3026166	3026166
4Runner	JTE	2010	BU5JR	5029907	5029907
		2011	BU5JR ZU5JR	5033298 5014549	5033298 5018958
Venza	4T3	2011	ZK3BB	U037527	U042415
		2012	BK3BB ZK3BB	U072857 U048323	U072857 U048977
		2013	BK3BB	U077751	U077751
Camry Hybrid	4T1	2011	BB3EK	U141660	U142616
Land Cruiser	JTM	2011	HY7AJ	4003950	5012898
FJ Cruiser	JTE	2010	BU4BF ZU4BF	K070140 K009688	K098867 K010830
			BU4BF ZU4BF	K099170 K010845	K116230 K011707
		2012	BU4BF ZU4BF	K116497 K011729	K148728 K012740
		2013	BU4BF ZU4BF	K148761 K012763	K152777 K012885
Highlander	5TD	2010	DK3EH KK3EH YK3EH ZA3EH	S026598 S018945 S010359 S004638	S027229 S018945 S023532 S007221
		2011	DK3EH YK3EH	S073819 S024411	S092537 S048003

			ZA3EH	S008088	S016234
			ZK3EH	S025790	S049465
		2012	BK3EH	S123091	S159862
			DK3EH	S097809	S173561
			YK3EH	S052193	S084768
			ZA3EH	S017767	S031099
			ZK3EH	S063817	S086797
		2013	DK3EH	S178461	S178667
			YK3EH	S090707	S091985
			ZA3EH	S031417	S032908
			ZK3EH	S090690	S090690
Scion XB	JTE	2010	DK3EH	2161287	2161287
			YK3EH	2100691	2104771
			ZK3EH	2101938	2101938
Scion XB	JTL	2011	ZE4FE	1120718	1131748
Camry	4T4	2010	BF3EK	R003379	R003379
		2011	BF3EK	R189093	R197555
	4T1	2011	BF3EK	U120747	U763096
			BK3EK	U120317	U622117
Corolla	JTD	2010	BU4EE	9118731	9118731
		2011	BU4EE	9123554	9126825
Sequoia	5TD	2012	BW5G1	S058647	S058796
RAV4	2T3	2010	YK4DV	W006130	W006130
			ZF4DV	W049503	W049503
		2012	YF4DV	W108777	W108777
			ZF4DV	W120348	W120348
	JTM	2011	RF4DV	5046154	5046154
Tundra 4X4	5TF	2010	WF4DV	5037707	5038350
			BW5F1	X145117	X147115
			CW5F1	X011178	X011188
			DW5F1	X117674	X157608
			HW5F1	X142542	X156893
			UM5F1	X003524	X014836
			UW5F1	X141943	X157666
		2011	BW5F1	X160330	X202875
			BY5F1	X181877	X181877
			CW5F1	X012280	X012448
			DM5F1	X025763	X025763
			DW5F1	X158797	X210098
			HW5F1	X158819	X209998
			UM5F1	X016704	X026503
			UW5F1	X158338	X209654
			UY5F1	X190386	X190781
		2012	BW5F1	X213547	X270264

Tundra 4X2	5TF		CW5F1	X012743	X014297
			DW5F1	X210687	X270613
			HW5F1	X210429	X270628
			HY5F1	X219328	X219328
			UM5F1	X028943	X039336
			UW5F1	X211012	X270662
		2013	BW5F1	X271733	X271733
			DW5F1	X270738	X274960
			HW5F1	X270805	X274851
			UM5F1	X039972	X040378
			UW5F1	X270798	X274814
		2008	RV541	X039389	X051585
		2010	EM5F1	X017630	X020386
			EY5F1	X090121	X098349
			FY5F1	X092121	X098199
			RM5F1	X011858	X020519
			RU5F1	X022867	X024120
			RY5F1	X088132	X098500
			SY5F1	X089482	X097444
			TM5F1	X001212	X001212
			TY5F1	X006903	X006944
		2011	EY5F1	X098773	X115694
			FY5F1	X099029	X115652
			RM5F1	X020550	X036128
			RU5F1	X024316	X026049
			RY5F1	X098869	X115668
			SY5F1	X100494	X115045
			TY5F1	X007074	X007084
		2012	EY5F1	X116266	X133320
			FY5F1	X116458	X132643
			JU5F1	X004773	X004773
			LU5F1	X026855	X026855
			RM5F1	X036638	X051748
			RU5F1	X026153	X028359
			RY5F1	X115895	X133343
			TY5F1	X007619	X007619
		2013	EY5F1	X133360	X133914
			RM5F1	X051814	X053347
			RU5F1	X028380	X028464
			RY5F1	X133345	X134175