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March 29, 2013

Ms. Nancy Lewis
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Attention: Recall Management Division (NVS-215)
1200 New Jersey Avenue, SE
Washington, DC 20590

RE: 2013 MY Mitsubishi Outlander Sport Fuel Gauge

Dear Ms. Lewis:

Mitsubishi Motors North America, Inc. (MMNA) submits this Defect Information Report (DIR) pursuant to 49 C.F.R. Part 573.6 - Defect and Noncompliance Responsibility and Reports. This DIR contains details of a potential defect relating to motor vehicle safety involving the failure to install a fuel sending unit harness for the sub-sending unit on certain 2013 MY Mitsubishi Outlander Sport AWD vehicles.

The subject vehicles are manufactured and distributed in the United States by MMNA. This recall campaign will also be launched in Canada.

If you have any questions or need any additional information, please let me know.

Sincerely,

A handwritten signature in black ink, appearing to read "Don Swearingen", is written over a light blue horizontal line.

Don Swearingen
Vice President, Fixed Operations
Mitsubishi Motors North America, Inc.
Telephone 714.372.6110
Fax: 714.799.4626
Email: DSwearingen@mmsa.com



Sec 573.6 (c) (1) Manufacturer's Name

Mitsubishi Motors North America, Inc
6400 Katella Avenue
Cypress, California 90630-0064

Sec 573.6 (c) (2) - Vehicles Potentially Containing the Defect

Certain vehicles of the following model years and manufacturing periods:

Make	Line	Model Year(s)	Manufacturing Period
Mitsubishi	Outlander Sport AWD	2013	June 11, 2012 – December 11, 2012

Sec 573.6 (c) (3) - Total Number of Vehicles

Vehicle Line	Number of Vehicles - United States
Outlander Sport AWD	3,724

Sec 573.6 (c) (4) - Approximate Percentage of Vehicles Actually Containing the Defect

The exact percentage of vehicles that may experience the subject condition is unknown, but MMNA conservatively estimates that less than 1 percent of the vehicles contain the defect.

Sec 573.6 (c) (5) - Defect Description

Due to improper part selection during the assembly process, some 2013 MY Outlander Sport AWD vehicles may have been built without installation of the fuel sending unit harness for the sub-sending unit. This may result in a false fuel tank reading. As a result, the vehicle operator may believe the vehicle still has ¾ of a tank of fuel when the tank is, in fact, empty. Worst case, the vehicle engine could stall due to insufficient fuel when the fuel tank becomes empty.

Sec 573.6 (c) (6) - Chronological Summary of Events Leading to Determination

On November 28, 2012, Mitsubishi Motors North America (MMNA) received a customer complaint that the fuel gauge read ¾ full yet the engine stalled due to insufficient fuel. MMNA inspected the subject vehicle and determined that the fuel sending unit harness for the sub-sending unit had not been installed. MMNA then began an investigation of the manufacturing processes used at the factory.

In December 2012, as a result of the manufacturing process investigation, MMNA changed the manufacturing job process sheet to clarify the process for proper fuel sending harness installation on production vehicles.

From December 2012 through March 2013, MMNA continued a parallel investigation to determine if any other vehicles manufactured prior to the December 2012 process change may have been subject to this condition. MMNA investigated parts usage, parts inventory and parts ordering in an attempt to determine if additional AWD vehicles had



not have received the proper fuel sending harness. MMNA also continued to investigate and monitor warranty claims and customer complaints that could be related to this condition.

Based on the results of this investigation, MMNA believes that up to 20 vehicles total manufactured prior to December 11, 2012, may not have received the fuel sending unit harness for the sub-sending unit. Six (6) of those vehicles have been repaired which leaves up to 14 remaining vehicles in dealer stock and customer hands which may have this condition.

On March 25, 2013, MMC decided that field action was necessary and advised MMNA to conduct a safety recall in the U.S.

Sec 573.6 (c) (8) - Proposed Remedy Description, Reimbursement, and Notification Schedule

For all vehicles that are found not to have received the proper fuel sending harness, MMNA will install the proper harness at no charge.

Pursuant to 49 C.F.R. 577.11(e), MMNA does not intend to provide a notice about reimbursement to owners because all involved vehicles are covered under the new vehicle warranty.

MMNA is working internally to determine the dealer and customer notification dates and will provide that information to the agency when it is available.

Sec 573.6 (c) (11) - Manufacturer's Campaign Number

SR-13-005

