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## ADAM KOPSTEIN

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Manager, Product Safety & Compliance

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March 11, 2013

Ms. Nancy Lewis  
Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue SE, Room W45-306  
Washington, DC 20590

Subject: Revised - Defect Information Report

Dear Ms. Lewis,

Pursuant to Part 573 of Title 49 of the Code of Federal Regulations, Volvo Cars of North America, LLC (Volvo) submits the attached information report concerning a non-compliance with 49 CFR Part 567 Certification (g) (2) Date of Manufacture. Volvo Car Corporation (VCC) is voluntarily initiating a non-compliance recall.

The manufacturer's campaign number has been added to section 573.6 (c) 11 of this revised report.

Summary:

- A total of seven (7) model year 2013 S60 & XC60 vehicles in the U.S. are affected.
- All 7 vehicles have been quarantined to Volvo retailers and have not been sold to customers.
- The product identification label was printed with the incorrect manufacture year.
- The vehicles concerned are required to have the product identification label replaced.
- All seven (7) vehicles have been quarantined in retailer inventory and will be remedied prior to sale.
- Volvo will not notify owners as none of these vehicles has been sold at this time.
- Volvo will submit one (1) quarterly report to the NHTSA once it has been confirmed that all vehicles have been repaired indicating a 100% completion rate.

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Volvo Cars U.S.  
Customer Service

1 Volvo Drive  
P.O. Box 914  
Rockleigh, NJ 07647

Telephone 1-201-768-7300  
[www.volvocars.us](http://www.volvocars.us)

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If you have any questions related to this matter, please feel free to contact me at my above mentioned phone number, or Larry Mihok of my staff at 201-768-7300, extension 7336.

Sincerely yours,

A handwritten signature in blue ink, appearing to read "A. Kopstein".

Adam Kopstein  
Manager, Product Safety & Compliance Office  
VOLVO CARS OF NORTH AMERICA, LLC.



49 CFR PART 573 - DEFECT INFORMATION REPORT

573.6 (c) 1: Manufacturer's Name

Vehicle Manufacturer: Volvo Car Corporation  
Gothenburg, Sweden

Designated Agent: Volvo Cars of North America  
Rockleigh, N.J. 07647

573.6 (c) 2: Identification of Vehicles Involved

The seven (7) model year 2013 S60 and XC60 vehicles listed below are involved in this non-compliance recall. These vehicles are located and quarantined at their respective retailers and have not been retail sold.

The inclusive dates of manufacture and VIN ranges are listed in the chart below with the affected VINS.

MODEL	MODEL YEAR	PRODUCTION DATES	CHASSIS RANGE
156	2013	01/07/2013	430379-430480
134	2013	01/07/2013	211988

- YV4940DZ2D2430379
- YV4902DZXD2430475
- YV1612FS0D2211988
- YV4952DL2D2430435
- YV4902DZ3D2430480
- YV4952DZ0D2430440
- YV4952DZ6D2430460

573.6 (c) 2: (iv) Manufacture's name of Affected Component and Country of Origin

Volvo Cars Manufacturing  
Ghent, Belgium

573.6 (c) 3: Total Number of Vehicles Potentially Containing the Defect

A total of seven (7) S60 & XC60 vehicles in the U.S. are affected.

573.6 (c) 4: Percentage of Affected Vehicles that Contains the Defect:

All seven vehicles listed above



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573.6 (c) 5: Description of the Defect or Noncompliance

Product Information Labels installed on the vehicles with an incorrect manufacture year of 2012.

573.6 (c) 6: Chronology of Events

**February 28, 2013**

- The condition considered critical by Volvo Cars Critical Concern Management Team (CCMT).

**March 01, 2013**

- Volvo Car Corporation decided to launch a non-compliance recall.
- Volvo Cars of North America informs NHTSA of recall decision
- Notifications sent to retailers to quarantine and restrict sale of affected vehicles by Volvo Cars of North America (VCNA) field staff.

Volvo has not received any reports alleging injuries, fatalities, or crashes related to this condition.

573.6 (c) 8 (i): Program for Remedy of Defect

The vehicles concerned will have a correct product information label installed with a correct manufacture year of 2013 prior to sale.

573.6 (c) 8 (ii): Estimated Dates of Notifications to Dealers and Owners

Notification letters will not be mailed to vehicle owners.

573.6 (c) 10: Copies of Notices, Bulletins, etc.

The complete recall retailer package will be sent to RMD as soon as it is available.

573.6 (c) 11: The Manufacturer's Campaign Number

Volvo has assigned recall campaign number R89383 to this action.