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December 20, 2013

By Recall Management division at 12:28 pm, Dec 20, 2013

Ms. Nancy Lewis
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Recall Management Division (NVS-215)
1200 New Jersey Avenue, SE – Room W45-306
Washington, DC 20590

Dear Ms. Lewis:

The following information is submitted pursuant to the requirements of 49 CFR §573 as it applies to a determination by General Motors of a motor vehicle equipment defect and noncompliance involving certain 2014 model year (MY) Chevrolet Silverado HD and GMC Sierra HD vehicles.

573.6(c)(1): Chevrolet and GMC Brands of General Motors Company

573.6(c)(2)(3)(4):

Motor vehicle equipment potentially containing the noncompliance:

2015 MY Software: 24261135

2015 MY Transmission Calibration: 24261320

when used in 2014 MY vehicles

All 18 2014 MY vehicles inadvertently reprogrammed with a service release for MY 2015 will be corrected as necessary.

573.6(c)(2)(iv): N/A

573.6(c)(5): General Motors has decided that a motor vehicle equipment defect has caused 2014 MY Chevrolet Silverado HD and GMC Sierra HD vehicles equipped with an Allison A1000 transmission (RPO MW7) to fail to conform to Federal Motor Vehicle Safety Standard 102. These vehicles were reprogrammed with a 2015 MY software and calibration which was inadvertently released by GM for service. If the driver moves the transmission shift lever to the "1" position, the PRNDM display will not indicate the position selected. If the driver is not aware of the position of the shift lever and attempts to accelerate only in first gear, it could increase the possibility of a crash without prior warning.

<u>573.6(c)(7)</u>: On December 5, 2013, a GM North America Product Investigation Engineer was assigned to investigate the issue. A compliance assessment was completed and it was determined that 2014 MY vehicles serviced with the subject software and calibration may not meet all requirements of the regulation.



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The issue was presented to the Field Performance Evaluation Review Committee and on December 16, 2013, the Executive Field Action Decision Committee decided to conduct an equipment noncompliance recall.

573.6(c)(8): Dealers are to reflash the transmission control module.

GM sent the dealer bulletin on December 17, 2013 and anticipates sending the owner letters on January 17, 2014.

Pursuant to 577.11(e), GM does not plan to provide notice about reimbursement to owners because all involved vehicles are covered under the new vehicle warranty.

573.6(c)(10): GM will provide copies of the dealer bulletin and owner letter under separate cover.

573.6(c)(11): GM's assigned recall number is 13442.

Sincerely,

M. Carmen Benavides, Director

Product Investigations and Safety Regulations