

U.S. Department of Transportation

National Highway Traffic Safety Administration

December 26, 2013

1200 New Jersey Avenue SE Washington, DC 20590

Mr. Steve Kenner Ford Motor Company 330 Town Center Drive Suite 400 Dearborn, MI 48126-2738 NVS-215KS 13V-594

Subject: Transmission can be Shifted out of Park/FMVSS 114

Dear Mr. Kenner:

This letter serves to acknowledge Ford Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

LINCOLN/MKZ/2013-2014

Mfr's Report Date: November 25, 2013

NHTSA Campaign Number: 13V-594

Components:

POWER TRAIN: AUTOMATIC TRANSMISSION

Potential Number of Units Affected: 7,153

Problem Description:

Ford Motor Company (Ford) is recalling certain model year 2013-2014 Lincoln MKZ Hybrid vehicles manufactured April 26, 2012, through September 24, 2013. Due to a manufacturing error, the transmission range sensor may not function properly allowing the affected vehicles to be shifted out of the Park position without first applying the brake pedal. Thus, these vehicles fail to conform with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) No. 114, "Theft Protection."

Consequence:

Without requiring the brake to be pressed, the vehicle may be unintentionally shifted out of Park, allowing it to roll which may result in a crash.

Remedy:

Ford will notify owners, and dealers will update the Powertrain Control Module (PCM) with new software, free of charge. The recall is expected to begin in January 2014. Customers may contact Ford at 1-866-436-7332. Ford's number for this recall is 13C09.

Notes

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



We have received Ford's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

On August 20, 2013, NHTSA announced new changes to the requirements governing safety recalls. Some of these requirements are already in effect. Please ensure your company will be in compliance with each requirement on, or before, its respective effective date. For a summary of the requirements and their effective dates please click on the "New!" link at http://www.safercar.gov/Vehicle +Manufacturers."

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

