



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 17, 2013

Ms. Terri Tobias
Regulatory Compliance Manager
Jayco, Inc.
903 South Main Street
P.O. Box 460
Middlebury, IN 46540

NVS-215KS
13V-585

Subject: Interior Side Door Lock May Become Inoperable

Dear Ms. Tobias:

This letter serves to acknowledge Jayco, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ENTEGRA/TOWABLE TRAILER/2006-2014
JAYCO/TOWABLE TRAILER/2006-2014
STARCRAFT/TOWABLE TRAILER/2006-2014

Mfr's Report Date: November 20, 2013

NHTSA Campaign Number: 13V-585

Components:

LATCHES/LOCKS/LINKAGES

Potential Number of Units Affected: 226,560

Problem Description:

Jayco Corporation (Jayco) is recalling all model year 2006-2014 Jayco, Starcraft, and Entegra towable travel, fifth wheel and camping trailers manufactured January 1, 2006, through April 30, 2013 and equipped with Fastec-brand door locks. It may be possible to remove the key from the lock in a way that potentially jams the deadbolt.

Consequence:

If the deadbolt jams, the interior side of the door lock may also jam. A person inside the travel trailer at the time will then be locked in and be unable to exit the vehicle without using the emergency exit, increasing the risk of injury.

Remedy:

Jayco will notify owners, and Fastec will coordinate the inspection and replacement of the cylinders, as needed, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Jayco at 1-574-825-5861 or Fastec at 1-800-837-2505.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. It is expected that owners will be sent a letter, on the manufacturer's letterhead, informing them of the safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

We have been informed that Fastec will be handling the quarterly reporting for this campaign. Please be reminded that as the vehicle manufacturer Jayco is ultimately responsible for conducting an adequate safety recall campaign of its vehicles. Accordingly, if this safety recall campaign is not successful, the agency may require Jayco to conduct a follow-up notification and conduct additional quarterly reporting.

On August 20, 2013, NHTSA announced new changes to the requirements governing safety recalls. Some of these requirements are already in effect. Please ensure your company will be in compliance with each requirement on, or before, its respective effective date. For a summary of the requirements and their effective dates please click on the "New!" link at <http://www.safercar.gov/Vehicle+Manufacturers>.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement