



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 11, 2013

Mr. Kenneth Bush
Department Manager, Government Relations
Suzuki Motor of America, Inc.
3251 East Imperial Highway
P.O. Box 1100
Brea, CA 92622-1100

NVS-215KS
13V-572

Subject: Torque Converter Bolts may Loosen causing Stall

Dear Mr. Bush:

This letter serves to acknowledge Suzuki Motor of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

SUZUKI/SX4/2013

Mfr's Report Date: November 15, 2013

NHTSA Campaign Number: 13V-572

Components:

POWER TRAIN:AUTOMATIC TRANSMISSION

Potential Number of Units Affected: 142

Problem Description:

Suzuki Motor of America, Inc. (Suzuki) is recalling certain model year 2013 SX4 vehicles manufactured December 26, 2012, through February 4, 2013 and equipped with a continuously variable transmission. The bolts that fasten the drive plate to the torque converter may not have been installed with sufficient torque and may loosen and come out.

Consequence:

If the bolts detach they can get caught between the drive plate and cylinder block, which may cause the engine to stall, increasing the risk of a vehicle crash.

Remedy:

Suzuki will notify owners, and dealers will inspect the torque converter bolts, tightening them as necessary, free of charge. The recall is expected to begin in December 2013. Owners may contact Suzuki at 1-800-572-1490. Suzuki's recall number is VE.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Suzuki's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

On August 20, 2013, NHTSA announced new changes to the requirements governing safety recalls. Some of these requirements are already in effect. Please ensure your company will be in compliance with each requirement on, or before, its respective effective date. For a summary of the requirements and their effective dates please click on the "New!" link at <http://www.safercar.gov/Vehicle+Manufacturers>.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement