



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 12, 2013

Mr. Chris Sandvig  
General Manager Compliance/TREAD  
Volkswagen of America, Inc.  
3800 Hamlin Road  
Auburn Hills, MI 48326

NVS-215KS  
13V-569

**Subject:** Partial Loss of Exterior Lights

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

VOLKSWAGEN/TIGUAN/2009-2011

**Mfr's Report Date:** November 22, 2013

**NHTSA Campaign Number:** 13V-569

**Components:**

ELECTRICAL SYSTEM:FUSES AND CIRCUIT BREAKERS  
EXTERIOR LIGHTING

**Potential Number of Units Affected:** 62,155

**Problem Description:**

Volkswagen Group of America, Inc. (Volkswagen) is recalling certain model year 2009-2011 Tiguan vehicles manufactured July 2007 through June 2011. Due to a problem with the fuse for the exterior lights, the holder for the fuse that controls the vehicle's exterior lights circuit may melt.

**Consequence:**

If the holder melts, there may be a partial loss of exterior lighting. Reduced vehicle illumination diminishes the vehicle's visibility, increasing the risk of a crash.

**Remedy:**

Volkswagen will notify owners, and dealers will replace the fuse, free of charge. The recall is expected to begin in December 2013. Owners may contact Volkswagen at 1-800-893-5298. Volkswagen's recall number is 97Z9/2V.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

This recall was the subject of a preliminary evaluation, PE13-036, conducted by the Office of Defects Investigation.

We have received Volkswagen's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

On August 20, 2013, NHTSA announced new changes to the requirements governing safety recalls. Some of these requirements are already in effect. Please ensure your company will be in compliance with each requirement on, or before, its respective effective date. For a summary of the requirements and their effective dates please click on the "New!" link at <http://www.safercar.gov/Vehicle+Manufacturers>.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement