



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 11, 2013

Mr. Chris Sandvig
General Manager Compliance/TREAD
Volkswagen of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326

NVS-215KS
13V-568

Subject: Gearbox Lead Frame Corrosion

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VOLKSWAGEN/JETTA/2013-2014

Mfr's Report Date: November 13, 2013

NHTSA Campaign Number: 13V-568

Components:

POWER TRAIN

Potential Number of Units Affected: 3,837

Problem Description:

Volkswagen Group of America, Inc (Volkswagen) is recalling certain model year 2013-2014 Jetta Hybrid vehicles manufactured October 2012 through October 2013 and equipped with a DQ-200 direct-shift gearbox. Due to gearbox fluid additives, internal components of the gearbox may corrode. The deposits from this corrosion may cause an electrical short and result in a stall-like condition.

Consequence:

This sudden loss of power while driving increases the risk of a crash.

Remedy:

Volkswagen will notify owners, and dealers will replace the gearbox oil with a non-corrosive version, free of charge. The recall is expected to begin in December 2013. Owners may contact Volkswagen at 1-800-893-5298. Volkswagen's recall number is 34F6/4V.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Volkswagen's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

On August 20, 2013, NHTSA announced new changes to the requirements governing safety recalls. Some of these requirements are already in effect. Please ensure your company will be in compliance with each requirement on, or before, its respective effective date. For a summary of the requirements and their effective dates please click on the "New!" link at <http://www.safercar.gov/Vehicle+Manufacturers>.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement