



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 6, 2015

Mr. Brian Latouf
Director, Field Product Investigations and Evaluations
General Motors LLC
30001 Van Dyke - Mail Code 480-210-2V
Warren, MI 48090-9055

NVS-215SM
13V-544

Subject: Compressed Natural Gas (CNG) Label/FMVSS 303

Dear Mr. Latouf:

This letter serves to acknowledge General Motors LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CHEVROLET/EXPRESS/2013-2014
CHEVROLET/SILVERADO/2013-2014
GMC/SAVANA/2013
GMC/SIERRA/2013-2014

Mfr's Report Date: October 30, 2015

NHTSA Campaign Number: 13V-544

Components:

EQUIPMENT:OTHER:LABELS

Potential Number of Units Affected: 1,808

Problem Description:

General Motors (GM) is recalling certain model year 2013-2014 Chevrolet Silverado HD, Chevrolet Express, and GMC Sierra HD vehicles, and model year 2013 GMC Savana compressed natural gas (CNG) vehicles that fail to comply with Federal Motor Vehicle Safety Standard No. 303 "Fuel System Integrity of Compressed Natural Gas Vehicles." In the affected vehicles, the text of the CNG fuel-only label is smaller than the required size, and as a result, may be less noticeable.

Consequence:

Text that does not conform to the required labeling size could inhibit fuel tank inspection practices and safe refueling, increasing the risk of a fire.

Remedy:

GM will notify owners and will send them a replacement label, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Chevrolet customer service at 1-800-222-1020 or GMC customer service at 1-800-462-8782. GM's number for this recall is 13365.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received GM's proposed owner notification letter and have provided our edits to you.

Please be reminded of the following requirements:

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is required that owners be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement