



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

November 15, 2013

Mr. Nasser Zamani  
Daimler Trucks North America  
4747 N. Channel Avenue  
PO Box 3849  
Portland, OR 97217-3849

NVS-215KS  
13V-496

**Subject:** Emergency Vehicles may Shut Down

Dear Mr. Zamani:

This letter serves to acknowledge Daimler Trucks North America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

FREIGHTLINER/BUSINESS CLASS M2/2014

**Mfr's Report Date:** October 3, 2013

**NHTSA Campaign Number:** 13V-496

**Components:**

ELECTRICAL SYSTEM: SOFTWARE

**Potential Number of Units Affected:** 20

**Problem Description:**

Daimler Trucks North America (DTNA) is recalling certain model year 2014 Freightliner Business Class M2 emergency vehicles manufactured January 29, 2013, through July 12, 2013. The software that shuts down the engine in the event of a vehicle problem may not have been disabled on certain vehicles intended for emergency use.

**Consequence:**

During certain emergency operations, engine shutdown could hamper rescue operations, increasing the risk of injury.

**Remedy:**

DTNA will notify owners and dealers will update the engine software, free of charge. The recall is expected to begin December 3, 2013. Owners may contact DTNA at 1-503-745-5219. DTNA's recall number is FL-648, 13R-1.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

On August 20, 2013, NHTSA announced new changes to the requirements governing safety recalls. Some of these requirements are already in effect. Please ensure your company will be in compliance with each requirement on, or before, its respective effective date. For a summary of the requirements and their effective dates please click on the "New!" link at <http://www.safercar.gov/Vehicle+Manufacturers>.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being the most prominent.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement