



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 12, 2013

Mr. Timothy Lafon
Director, Regulatory Affairs
Mack Trucks, Inc.
7900 National Service Rd.
Greensboro, NC 27409

NVS-215KS
13V-493

Subject: Steering Shaft May Loosen

Dear Mr. Lafon:

This letter serves to acknowledge Mack Trucks, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MACK/CXU/2014

MACK/GU/2014

Mfr's Report Date: October 2, 2013

NHTSA Campaign Number: 13V-493

Components:

STEERING

Potential Number of Units Affected: 535

Problem Description:

Mack Trucks is recalling certain model year 2014 CXU and GU model vehicles manufactured May 10, 2013, through June 12, 2013. The upper and lower steering shaft pinch bolts may have not been torqued to specification. This may cause the steering shaft to come loose.

Consequence:

A loose steering shaft would result in a loss of steering control, increasing the risk of a crash.

Remedy:

Mack Trucks will notify owners, and dealers will inspect the steering shaft pinch bolts and retorque them as necessary, free of charge. The recall is expected to begin by December 9, 2013. Mack's recall number is SC0372. Owners may contact Mack Trucks at 1-336-393-2000.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



We have received Mack's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

On August 20, 2013, NHTSA announced new changes to the requirements governing safety recalls. Some of these requirements are already in effect. Please ensure your company will be in compliance with each requirement on, or before, its respective effective date. For a summary of the requirements and their effective dates please click on the "New!" link at <http://www.safercar.gov/Vehicle+Manufacturers>.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement