



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

November 6, 2013

Ms. Kristin Kolodge  
Senior Manager, Product Investigations & Campaigns  
Chrysler Group LLC  
800 Chrysler Drive CIMS-482-00-91  
Auburn Hills, MI 48326-2757

NVS-215KS  
13V-483

**Subject:** Loss of ABS/ESC & Instrument Cluster Display

Dear Ms. Kolodge:

This letter serves to acknowledge Chrysler Group LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

JEEP/GRAND CHEROKEE/2014

**Mfr's Report Date:** October 1, 2013

**NHTSA Campaign Number:** 13V-483

**Components:**

ELECTRICAL SYSTEM:ALTERNATOR/GENERATOR/REGULATOR  
ELECTRONIC STABILITY CONTROL  
SERVICE BRAKES, HYDRAULIC:ANTILOCK:CONTROL UNIT/MODULE

**Potential Number of Units Affected:** 91,559

**Problem Description:**

Chrysler Group, LLC (Chrysler) is recalling certain model year 2014 Jeep Grand Cherokee vehicles manufactured January 8, 2013, through August 20, 2013. Due to a disruption of computer communications and loose alternator ground wires, the affected vehicles may experience random illumination of multiple instrument cluster warning lights, loss of cluster illumination and loss of anti-lock brake system (ABS) and electronic stability control (ESC) function. Because of these conditions, the vehicles fail to conform to the requirements of Federal Motor Vehicle Safety Standard (FMVSS) No. 101, "Controls and Displays," and No. 126, "Electronic Stability Control Systems."

**Consequence:**

A loss of ABS and ESC function reduces the driver's ability to control the vehicle. Drivers would not be warned of brake system failures or any other failures which would be illuminated on the dashboard display. Either condition increases the risk of a crash.

**Remedy:**

Chrysler will notify owners, and dealers will update the ABS and instrument cluster module software and tighten the alternator ground wire, free of charge. The recall is planned to begin in November 2013. Owners may contact Chrysler at 1-800-247-9753. Chrysler's recall campaign number is N58.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Chrysler's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

On August 20, 2013, NHTSA announced new changes to the requirements governing safety recalls. Some of these requirements are already in effect. Please ensure your company will be in compliance with each requirement on, or before, its respective effective date. For a summary of the requirements and their effective dates please click on the "New!" link at <http://www.safercar.gov/Vehicle+Manufacturers>.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement