



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 1, 2013

Ms. Ginger Markus
Warranty Coordinator
Collins Bus Corporation
415 West 6th Street
South Hutchinson, KS 57505

NVS-215KS
13V-469

Subject: Electric Door Actuator May Lead to Fire

Dear Ms. Markus:

This letter serves to acknowledge Collins Bus Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

COLLINS/BANTAM/2009-2010
COLLINS/GRAND BANTAM/2009-2010
COLLINS/MID BUS GRAND GUIDE/2009-2010
COLLINS/MID BUS GUIDE/2009-2010
COLLINS/MID BUS SUPER GUIDE/2009-2010
COLLINS/SUPER BANTAM/2009-2010

Mfr's Report Date: September 25, 2013

NHTSA Campaign Number: 13V-469

Components:

ELECTRICAL SYSTEM
EQUIPMENT:ELECTRICAL

Potential Number of Units Affected: 251

Problem Description:

Collins Bus Corporation (Collins) is recalling certain model year 2009-2010 Bantam, Super Bantam, Grand Bantam, Mid Bus Guide, Super Guide, and Grand Guide school buses manufactured September 2009 through April 2010, and equipped with A&M Systems-brand electric door actuators. Voltage spikes may damage electrical components and electrical circuits, causing the circuit board to develop high resistance.

Consequence:

High resistance may cause the board to overheat, increasing the risk of a fire.

Remedy:

Collins will notify owners, and dealers will inspect and, if necessary, replace the circuit board free of charge. The recall is expected to begin in October 25, 2013. Owners may contact Collins at 1-800-533-1850.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

On August 20, 2013, NHTSA announced new changes to the requirements governing safety recalls. Some of these requirements take effect as early as October 2013. Please ensure your company will be in compliance with each requirement on, or before, its respective effective date. For a summary of the requirements and their effective dates please click on the "New!" link at <http://www.safercar.gov/Vehicle+Manufacturers>.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement