



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

October 29, 2013

Ms. Carmen Benavides  
Director, Product Investigations  
General Motors LLC  
3001 Van Dyke - Mail Code 480-210-2V1  
Warren, MI 48090-9055

NVS-215KS  
13V-452

**Subject:** Front Right Half Shaft may Fracture

Dear Ms. Benavides:

This letter serves to acknowledge General Motors LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

CHEVROLET/CRUZE/2013-2014

**Mfr's Report Date:** September 23, 2013

**NHTSA Campaign Number:** 13V-452

**Components:**

POWER TRAIN:AXLE ASSEMBLY:AXLE SHAFT

**Potential Number of Units Affected:** 3,161

**Problem Description:**

General Motors (GM) is recalling certain model year 2013 and 2014 Chevrolet Cruze vehicles equipped with manual transmissions (MF3/MR5) and manufactured January 24, 2013, through August 1, 2013. On the affected vehicles, the right front half shaft may fracture and separate.

**Consequence:**

If the half shaft fractures and separates while driving, the vehicle would lose power and coast to a stop. If vehicle is parked without the parking brake applied the vehicle could move unexpectedly. Either condition increases the risk of a crash.

**Remedy:**

General Motors has notified owners. Dealers will replace the half shaft assembly, free of charge. The safety recall began on October 15, 2013. Owners may contact General Motors at 1-800-521-7300. This is General Motors campaign number 13276.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We understand that due to the government shutdown, owner notification commenced prior to our review of the owner notification letter. Should it become necessary for General Motors to do a renotification, the follow-up notification must be submitted to this office for review and it must comply with the requirements of Part 577.5, "Notification pursuant to a manufacturer's decision" and Part 577.10, "Follow-up notification."

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

On August 20, 2013, NHTSA announced new changes to the requirements governing safety recalls. Some of these requirements are already in effect. Please ensure your company will be in compliance with each requirement on, or before, its respective effective date. For a summary of the requirements and their effective dates please click on the "New!" link at <http://www.safercar.gov/Vehicle+Manufacturers>.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement