



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

October 24, 2013

Mr. Chris Sandvig  
General Manager Compliance/TREAD  
Volkswagen of America, Inc.  
3800 Hamlin Road  
Auburn Hills, MI 48326

NVS-215KS  
13V-448

**Subject:** Sunroof may Shatter

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

AUDI/A8/2013-2014  
AUDI/S8/2013-2014

**Mfr's Report Date:** September 27, 2013

**NHTSA Campaign Number:** 13V-448

**Components:**

VISIBILITY:SUN ROOF ASSEMBLY

**Potential Number of Units Affected:** 1,120

**Problem Description:**

Volkswagen Group of America, Inc. (Volkswagen) is recalling certain model year 2013-2014 Audi A8 and S8 vehicles, manufactured March 12, 2013, through July 15, 2013. These vehicles are equipped with a sunroof glass panel that may shatter.

**Consequence:**

Should the sunroof's glass break while the vehicle is in use, the falling glass could injure the driver or passengers. It could also distract the driver, increasing the risk of a crash.

**Remedy:**

Volkswagen will notify owners, and dealers will replace the sunroof glass panel, free of charge. The recall is expected to begin by the end of October 2013. Owners may contact Audi of America at 1-800-822-2834. Volkswagen's number for this campaign is 60B6/1L.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

Per the requirements of 573.6(c)(2)(iv), please provide the supplier name, contact information, address and country of origin (if known) for the sunroof.

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

On August 20, 2013, NHTSA announced new changes to the requirements governing safety recalls. Some of these requirements are already in effect. Please ensure your company will be in compliance with each requirement on, or before, its respective effective date. For a summary of the requirements and their effective dates please click on the "New!" link at <http://www.safercar.gov/Vehicle+Manufacturers>.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement