



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 21, 2013

Jim Holliday
Technical Information & Warranty Manager
Vactor Manufacturing
1621 South Illinois Street
Streator, IL 61364

NVS-215KS
13V-434

Subject: Vehicle may Inadvertently Move/Trans Software

Dear Jim Holliday:

This letter serves to acknowledge Vactor Manufacturing's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VACTOR/RAMJET/2012-2013

Mfr's Report Date: September 11, 2013

NHTSA Campaign Number: 13V-434

Components:

ELECTRICAL SYSTEM: SOFTWARE

Potential Number of Units Affected: 30

Problem Description:

Vactor Manufacturing is recalling certain model year 2012-2013 Ramjet vehicles equipped with Allison Transmissions. Due to an incorrect transmission software parameter, the vehicle may go into drive mode while in PTO is being used.

Consequence:

The remote throttle would function and the vehicle could potentially over power the park brake causing personal injury or a vehicle crash.

Remedy:

Vactor notified all affected end users in early September 2013. Dealers will reprogram the transmission software, free of charge. Owners may contact Vactor at 1-815-672-3171. Vactor's recall number is SB 264.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

It is our understanding that notification to owners occurred on September 6, 2013. All affected vehicles must be remedied by mid-November 2013 or owners will need to be mailed an owner notification letter. You are required to submit a draft of the owner notification letter to this office for our review no less than five days prior to mailing it to the customers.

Please be reminded of the following requirements:

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

On August 20, 2013, NHTSA announced new changes to the requirements governing safety recalls. Some of these requirements take effect as early as October 2013. Please ensure your company will be in compliance with each requirement on, or before, its respective effective date. For a summary of the requirements and their effective dates please click on the "New!" link at <http://www.safercar.gov/Vehicle+Manufacturers>.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement