



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 23, 2013

Mr. Russ Draper
Director of Parts/Warranty/Service
Open Range R.V. Company
3195 N SR 5
Shipshewana, IN 46565

NVS-215JN
13V-413

Subject: Interior Side Door Lock May Become Inoperable

Dear Mr. Draper:

This letter serves to acknowledge Open Range R.V. Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

OPEN RANGE/TRAVEL TRAILER/2009-2013

Mfr's Report Date: August 28, 2013

NHTSA Campaign Number: 13V-413

Components:

LATCHES/LOCKS/LINKAGES:DOORS:LATCH

Potential Number of Units Affected: 9,600

Problem Description:

Open Range R.V. Company (Open Range) is recalling certain model year 2009-2013 travel trailers manufactured from October 1, 2007, through July 12, 2013, and equipped with Fastec-brand deadbolt locks. It may be possible to remove the key from the lock in a way that potentially jams the deadbolt. The travel trailer models covered by the recall are: 280RLS; 322RKS; 328RLS; 335BHS; 337RLS; 385RLS; 391RES; 392BHS; 399BHS; 400BHS; JF280RLS; JF287RLS; JF335BHS; JF392BHS; JT287RLS; JT315RLS; JT331BHS; JT337RLS; 287RLS; 310RLS; 345RLS; 379RKS; 393RLS; 399DBR; 399SRL; 427BHS; 429BHS; H341RGR; H395RGR; H396RGR; H397RGR; JF399BHS; JH341RGR; JT301BHS; JT305RLS; JT340FLR; PE119TH; R398RLS; R398RSS; R416RLS; RF316RLS; RT266RLS; RT281FLR; RT296BHS; RT303BHS; RT331BHS; 375BHS; 413RLL; 424RLS; H320MPR; H345MPR; JT359FKS; MR243F; MR274B; MR281FLR; MR285F; MR287B; MR289H; MR293R; MR303BHS; MR325B; MR331BHS; R412RSS; RF270RLS; RF280RLS; RF287RLS; RF298BWS; RF335BHS; RF392BHS; T247FLR; RT316RLS; 359RKS; 386FLR; H304RGR; JT353FES; LF289RES; LF297RLS; LF305BHS; LT252FLR; LT305BHS; MF316RLS; MF329BHS; MF337RLS; MF338RLS; MF357RES; MF395BHS; MR281F; MR316R; R430RLS; RA398FLS; RF329BHS; RF337RLS; RF338RLS; RF357RES; RF395BHS; RT320RES; 389BHS.

Consequence:

If the deadbolt jams, the interior side of the door lock may also jam. A person inside the travel trailer at the time will then be locked in and be unable to exit the vehicle without using the emergency exit, increasing the risk of injury.

Remedy:

Open Range will notify owners, and Fastec will coordinate the inspection and replacement of the cylinders, as needed, free of charge.

The recall is expected to begin by early November 2013. Owners may contact Open Range at 1-260-768-7771 or Fastec at 1-800-837-2505.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. It is expected that owners will be sent a letter, on the manufacturer's letterhead, informing them of the safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

We have been informed that Fastec will be handling the quarterly reporting for this campaign. Please be reminded that as the vehicle manufacturer Open Range is ultimately responsible for conducting an adequate safety recall campaign of its vehicles. Accordingly if this safety recall campaign is not successful, the agency may require Open Range to conduct a follow-up notification and conduct additional quarterly reporting.

On August 20, 2013, NHTSA announced new changes to the requirements governing safety recalls. Some of these requirements take effect as early as October 2013. Please ensure your company will be in compliance with each requirement on, or before, its respective effective date. For a summary of the requirements and their effective dates please click on the "New!" link at <http://www.safercar.gov/Vehicle+Manufacturers>.

Your contact for this recall will be Joshua Neff who may be reached by phone at 202-366-0698, or by email at joshua.neff@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement