



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

September 20, 2013

Mr. David Mihalick  
Standards Compliance Manager  
Thor Motor Coach  
419 W. Pike Street  
Jackson Center, OH 45334

NVS-215KS  
13V-408

**Subject:** Electric Door Actuator May Lead to Fire

Dear Mr. Mihalick:

This letter serves to acknowledge Thor Motor Coach's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
ELDORADO/AERO ELITE/2010  
ELDORADO/AEROLITE/2010  
ELDORADO/AEROTECH/2010

**Mfr's Report Date:** September 6, 2013

**NHTSA Campaign Number:** 13V-408

**Components:**  
EQUIPMENT:ELECTRICAL

**Potential Number of Units Affected:** 1,765

**Problem Description:**

Eldorado National Kansas (Eldorado) is recalling certain model year 2010 Aerotech, Aero Elite, and Aerolite buses manufactured from August 1, 2009, through July 31, 2010, equipped with A&M Systems door headers containing model 3230 circuit boards. Voltage spikes may damage electrical components and electrical circuits, causing the circuit board to develop high resistance.

**Consequence:**

High resistance may cause the board to overheat, increasing the risk of a fire.

**Remedy:**

Eldorado will notify owners, and dealers will inspect the door header and replace any defective circuit board, free of charge. Owners may contact Eldorado at 1-574-522-5000 ext. 15.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Eldorado's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is expected owners will be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

We have been informed that A&M Systems will be handling the quarterly reporting for this campaign. Please be reminded that as the vehicle manufacturer, Eldorado is ultimately responsible for conducting an adequate safety recall campaign of its vehicles. Accordingly, if this safety recall campaign is not successful, the agency may require Eldorado to conduct a follow-up notification and conduct additional quarterly reporting.

On August 20, 2013, NHTSA announced new changes to the requirements governing safety recalls. Some of these requirements take effect as early as October 2013. Please ensure your company will be in compliance with each requirement on, or before, its respective effective date. For a summary of the requirements and their effective dates please click on the "New!" link at <http://www.safercar.gov/Vehicle+Manufacturers>.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement