



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

September 12, 2013

Mr. David Partin  
Heartland Recreational Vehicles, LLC  
1001 All Pro Drive  
Elkhart, IN 46514

NVS-215KS  
13V-394

**Subject:** Incorrect Certification Label/Part 567

Dear Mr. Partin:

This letter serves to acknowledge Heartland Recreational Vehicles, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
HEARTLAND/CYCLONE/2013

**Mfr's Report Date:** August 29, 2013

**NHTSA Campaign Number:** 13V-394

**Components:**  
EQUIPMENT:OTHER:LABELS

**Potential Number of Units Affected:** 10

**Problem Description:**

Heartland Recreational Vehicles is recalling certain model year 2013 Cyclone 3110 fifth wheel travel trailers manufactured May 14, 2012, through June 29, 2012. The vehicles were manufactured with incorrect Gross Vehicle Weight Rating (GVWR) information printed on the Federal Certification Label. The actual Gross Vehicle Weight Rating (GVWR) is 16,000lbs but was listed as 18,000lbs on the label. Thus, these vehicles fail to conform to Part 567, "Certification Regulation."

**Consequence:**

Towing a vehicle loaded beyond the specified weight rating may result in a tire or suspension failure leading to poor vehicle handling and an increased risk of accident.

**Remedy:**

Heartland will notify owners and will provide a replacement label, free of charge. The recall is expected to begin by early October. Owners may contact Heartland at 1-888-262-5992. Heartland's recall number is 99-01-00.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Heartland's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

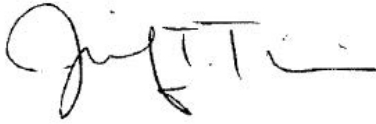
Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement