



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

September 5, 2013

Mr. Roger West  
Sunset Park & RV Inc.  
1055 N 625 W  
Shipshewana, IN 46565

NVS-215KS  
13V-384

**Subject:** Unexpected Unfurling of the Awning

Dear Mr. West:

This letter serves to acknowledge Sunset Park & RV Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

SUNSET PARK & RV/EZ TRAVELER (21LE)/2014

**Mfr's Report Date:** August 12, 2013

**NHTSA Campaign Number:** 13V-384

**Components:**

EQUIPMENT

**Potential Number of Units Affected:** 1

**Problem Description:**

Sunset Park & RV is recalling one model year 2014 EZ Traveler (21LE) travel trailer manufactured on February 19, 2013. Due to a design change in the power awning motor assembly, the motor assembly screws may unknowingly shear.

**Consequence:**

If the motor assembly screws shear, it is possible that the awning can unfurl unexpectedly, either while the vehicle is at rest or while in transit, increasing the risk of personal injury or a vehicle crash.

**Remedy:**

Sunset Park & RV has notified the owner, and Dometic staff will replace the affected motor with one of a different design. The recall is expected to begin in early September 2013. Owners may contact Sunset Park at 1-574-238-9081 or Dometic at 1-888-447-0003 for more information.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

If the vehicle is not repaired within 60 days from the day that we received this defect notice, you must notify the owner about the safety defect with an owner notification letter. The draft owner notification letter must be submitted to this office no less than five days prior to mailing it to the customer.

We have been informed that Dometic will be handling the quarterly reporting for this campaign. Please be reminded that as the vehicle manufacturer Sunset Park & RV is ultimately responsible for conducting an adequate safety recall campaign of its vehicle. Accordingly if this safety recall campaign is not successful, the agency may require Sunset Park & RV to conduct a follow-up notification and conduct additional quarterly reporting.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement