



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 28, 2013

Mr. David Mihalick
Standards Compliance Manager
Crossroads RV
419 W Pike Street
Jackson Center, OH 45334-0629

NVS-215KS
13V-372

Subject: Power Awning may Deploy Unintentionally

Dear Mr. Mihalick:

This letter serves to acknowledge Crossroads RV's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CROSSROADS/REDWOOD/2012-2014

Mfr's Report Date: August 15, 2013

NHTSA Campaign Number: 13V-372

Components:

EQUIPMENT

Potential Number of Units Affected: 1,931

Problem Description:

Crossroads RV is recalling certain model year 2012-2014 Redwood recreational vehicles manufactured August 26, 2011, through August 14, 2013. While the vehicle is moving, shifting cargo may accidentally activate the switch used to deploy the power awning.

Consequence:

The awning may unfurl unexpectedly increasing the risk of a crash.

Remedy:

Crossroads RV will notify owners, and dealers will install a cover over the switches, free of charge. The recall is expected to begin in September 2013. Owners may contact Crossroads RV by email at "service@crossroadsrv.com," or by phone at 1-855-226-7496.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Crossroad RV's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being more prominent.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement