



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 23, 2013

Mr. Rick Van Laar
Compliance Manager
Navistar, Inc.
3033 Wayne Trace
Fort Wayne, IN 46806

NVS-215KS
13V-363

Subject: Unexpected Unfurling of the Awning

Dear Mr. Van Laar:

This letter serves to acknowledge Navistar, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

BISON COACH/STRATUS/2013
BISON COACH/STRATUS EXPRESS/2013
BISON COACH/STRATUS LITE/2013
BISON COACH/TRAIL EXPRESS/2013
BISON COACH/TRAIL HAND/2013
BISON COACH/TRAVELER/2013

Mfr's Report Date: August 15, 2013

NHTSA Campaign Number: 13V-363

Components:

EQUIPMENT

Potential Number of Units Affected: 125

Problem Description:

Navistar is recalling certain model year 2013 Bison Coach Stratus, Stratus Express, Stratus Lite, Trail Express, Trail Hand, and Traveler recreational trailers manufactured February 20, 2013, through May 7, 2013. Due to a design change in the Dometic-brand power awning motor assembly, the motor assembly screws may unknowingly shear.

Consequence:

If the motor assembly screws shear, it is possible that the awning can unfurl unexpectedly, either while the vehicle is at rest or while in transit, increasing the risk of personal injury or a vehicle crash.

Remedy:

Navistar will notify owners, and Dometic staff will replace the affected motors with one of a different design. The recall is expected to begin on September 2, 2013. Owners may contact Navistar at 1-331-332-1590 or Dometic at 1-888-447-0003 for more information. Owners are being instructed not to drive their vehicle until repairs can be performed.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

We have been informed that Dometic will be handling the quarterly reporting for this campaign. Please be reminded that as the vehicle manufacturer Navistar is ultimately responsible for conducting an adequate safety recall campaign of its vehicles. Accordingly if this safety recall campaign is not successful, the agency may require Navistar to conduct a follow-up notification and conduct additional quarterly reporting.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement