



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 23, 2013

Ms. Carmen Benavides
Director, Product Investigations
General Motors LLC
3001 Van Dyke - Mail Code 480-210-2V1
Warren, MI 48090-9055

NVS-215KS
13V-360

Subject: Possible Loss of Braking Assist

Dear Ms. Benavides:

This letter serves to acknowledge General Motors LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
CHEVROLET/CRUZE/2011-2012

Mfr's Report Date: August 14, 2013

NHTSA Campaign Number: 13V-360

Components:
SERVICE BRAKES, HYDRAULIC:POWER ASSIST

Potential Number of Units Affected: 292,879

Problem Description:
General Motors (GM) is recalling certain model year 2011-2012 Chevrolet Cruze vehicles equipped with 1.4L DOHC gasoline turbo engines and 6T40 front wheel drive. The recall is for vehicles with a power brake vacuum pipe assembly that may not have been properly installed, which could result in a loss of braking assistance. The recall is for vehicles with a power brake vacuum pipe assembly that may not have been properly installed, which could result in a loss of braking assistance.

Consequence:
A loss of braking assistance will require extra pedal force and/or distance to bring the vehicle to a stop, increasing the risk of a crash.

Remedy:
General Motors will notify owners, and dealers will replace a microswitch in the power brake vacuum pipe assembly, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Chevrolet at 1-800-222-1020. GM's recall number is 12213.

Notes:
Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is expected owners will be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles. You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being the most prominent.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement