



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

August 16, 2013

Mr. Robert Babcock  
Kia Motors Corporation  
Hyundai-Kia America Technical Center Inc  
6800 Geddes Road  
Superior Township, MI 48198

NVS-215KS  
13V-356

**Subject:** Right Front Axle Shaft Can Fracture

Dear Mr. Babcock:

This letter serves to acknowledge Kia Motors Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
KIA/SORENTO/2014

**Mfr's Report Date:** August 9, 2013

**NHTSA Campaign Number:** 13V-356

**Components:**  
POWER TRAIN:AXLE ASSEMBLY:AXLE SHAFT

**Potential Number of Units Affected:** 9,345

**Problem Description:**

Kia Motors Corp. is recalling certain model year 2014 front wheel drive Sorento vehicles manufactured January 7, 2013, through March 12, 2013; and equipped with 2.4 liter engines. Due to a manufacturing issue, the right front axle shaft may fracture.

**Consequence:**

A fractured front axle may result in a loss of power to the wheels. Additionally, if the vehicle is parked without the parking brake applied, it may roll away. Either condition increases the risk of a crash.

**Remedy:**

Kia will notify owners, and dealers will replace the front axle shaft assembly, free of charge. The recall is expected to begin in August 2013. Owners may contact Kia at 1-800-333-4542. Kia's recall number is SC099.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being the most prominent.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement