



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 22, 2013

Mr. Wes Chesnut
Lead, Compliance
Spartan ERV
907 7th Avenue
Brandon, SD 57005

NVS-215KS
13V-352

Subject: Ladder May Collapse

Dear Mr. Chesnut:

This letter serves to acknowledge Spartan ERV's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
SPARTAN ERV/STAR SERIES/2005-2012

Mfr's Report Date: August 9, 2013

NHTSA Campaign Number: 13V-352

Components:
EQUIPMENT

Potential Number of Units Affected: 159

Problem Description:

Spartan ERV (Spartan) is recalling certain model year 2005-2012 Star Series emergency vehicles manufactured February 1, 2007, through May 31, 2013 and equipped with a hydraulic ladder rack. The pins which hold the ladder in place may back out over time.

Consequence:

If the pins back out the ladder and ladder rack arm assembly may collapse, increasing the risk of personal injury.

Remedy:

Spartan will notify owners, and will install spacers and locking nuts to prevent the pins from backing out, free of charge. The recall is expected to begin in late August 2013. Owners may contact Spartan ERV at 1-800-867-6478, Option 2.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Spartan's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As required in Part 573.6(c)(6), in the case of a defect, please provide a chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information, with their dates of receipt. Please provide this information as soon as possible.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement