



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 21, 2013

Mr. Timothy Lafon
Director, Regulatory Affairs
Volvo Trucks North America
PO Box 26115
Greensboro, NC 27402

NVS-215KS
13V-349

Subject: Wiper Motor May Fail

Dear Mr. Lafon:

This letter serves to acknowledge Volvo Trucks North America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VOLVO/VAH/2011-2012
VOLVO/VHD/2011-2012
VOLVO/VNL/2011-2012
VOLVO/VNM/2011-2012

Mfr's Report Date: August 9, 2013

NHTSA Campaign Number: 13V-349

Components:

VISIBILITY/WIPER

Potential Number of Units Affected: 17,824

Problem Description:

Volvo Trucks North America (Volvo) is recalling certain model year 2011-2012 VAH, VHD, VNL, and VNM trucks manufactured February 1, 2010, through September 30, 2010 and June 1, 2011, through November 30, 2011. The windshield wiper motor may fail.

Consequence:

Inoperable wipers may result in poor driver visibility, increasing the risk of a crash.

Remedy:

Volvo will notify owners and dealers will replace the windshield wiper motor, free of charge. The recall is expected to begin October 9, 2013. Owners may contact Volvo at 1-336-393-2000. Volvo's recall number is RVXX1304.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

This recall was the subject of a preliminary evaluation, PE13-005, conducted by the Office of Defects Investigation.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being the most prominent.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement